



## Taraval Station Newsletter Mini Updates



Community Members,

In this issue, you will find information on events that are happening in our district and around the city. This issue also contains the current crime statistics for robbery, burglary and auto burglary.

If you are reporting a crime in progress, dial 9-1-1. Also, call 9-1-1 to report fires, medical emergencies and any emergencies related to public safety.

To report a non-emergency incident (a crime that has already occurred and the suspects are gone) please call the SFPD non-emergency phone number at 415-553-0123 to have an Officer dispatched to meet with you.

You may also go to any SFPD district station to make a report or go to <https://sanfranciscopolice.org/reports>



**Captain Nicholas Rainsford**  
**Commanding Officer**  
**Taraval Station**



### Next Community Meeting:

Tue., Jan. 15, 2019  
6:00 pm - 7:00 pm

Taraval Station Community Room

Thank you for subscribing to our Newsletter.

Please follow us on:

**Twitter:**

@SFPDTaraval

**Website:** <http://www.taraval.org>

### Inside this issue:

#### Page:

- 1 - Newsletter Updates
- 2 - Ongoing Scam in our district
- 3 - Beware of phone scams
- 4 - SF SAFE Residential Safety Tips
- 5 - Park Smart
- 6 - Be Aware of Blessing Scams
- 8 - Previous Weeks Notable Incidents
- 11 - Crime Maps ( Jan. 1 - 9)
- 14 - Crime Maps (Dec. 1 - 31)
- 17 - Definition of certain scams
- 18 - Definition of Suspicious Activity
- 19 - Definition of Community Policing
- 20 - Make the Right Call
- 21 - Join SFPD
- 22 - Your Feedback
- 23 - Taraval Phone List



**Beware of the ongoing Frauds that's happening in our district.**

Advise your family members, friends and especially the elders of these fraudulent scams.

## **BLESSING SCAM**

Blessing scams appeal to people's superstitious beliefs. They first appeared in China and have seen a rise in the United States in recent years. Posing as a fortune-teller, the scammer will say that he or she can sense a curse on the target or a member of the target's family. The scammer then offers to perform a ritual to drive evil spirits away. The target is told to bring a bag of money or jewelry to be blessed during the ritual, which then gets switched with another bag that's filled with useless objects like plastic bottles. As part of the scam, the target is instructed to wait for a certain period of time (days, weeks) before opening the bag, which allows the scammer to get away with the switch.

## **The Grandparent Scam**

Suspects call senior citizens and impersonate their adult grandchildren in order to hit them up for money. The typical take on this scam is anywhere between \$3,000 and \$4,000. The suspect would even call again. If the suspect gets money, they'll have another person call up impersonating a police officer and ask for additional funds in order for their grandchild to be released. They claim there are extra charges for property damage. Once the money is taken, you'll never see it again

## **Medicare/health insurance fraud**

Many of these scams operate via door-to-door or over-the-phone solicitations by someone claiming to be a Medicare representative. The suspects would tell the victim that they are eligible to receive a back brace or knee brace. All they need is your information.

## **Give money for more money**

Suspect tells the victim that the suspect had inherited large sum of money or they have a large sum of money that they need to get rid of. The suspect shows the victim the money and then tells the victim that he would need some good faith money in order to receive the larger amount of money. A stranger, but actually an accomplice just happened to just walk by and the suspect offers the accomplice the same great deal. The victim would then be taken to the bank to withdraw large amounts of money. Money would be exchange, but the suspect gives the victim a bunch of papers. By the time the victim's finds out what happened, the suspect would be long gone.



# Protect Yourself from Phone Scammers!

**WATCH OUT!** Phone scammers are calling residents, pretending to be the Chinese Consulate & soliciting personal information and payment.



NEVER give your personal information, such as credit card information or social security number over the phone.



Chinese Consulate NEVER call about picking up package or paying a fine.



The only way we can stop these criminals is if you report it. You weren't their first victim and you won't be their last!



San Francisco Police Department

Non-Emergency : (415) 553-0123

Emergency : 9-1-1




If you are in doubt,  
stay calm and  
call the police!






## Beware of Home Burglaries

Visit <https://sfsafe.org> for safety materials and services.



**Whether you live in a single family home, condo, or a large apartment complex in San Francisco, there are a number of ways you can keep your residence safe and secure. Working together as a community with your neighbors and building management can significantly improve your residential safety.**

### 7 Residential Safety Tips



- 1 Garage:** When entering or leaving the garage, watch to ensure door shuts completely. Lock stored bikes to a sturdy rack.
- 2 Car:** Always lock your vehicle when parked in your garage and remove all valuables. Never leave garage door opener in your vehicle when parked outside your home.
- 3 Spare Key:** Never hide spare keys. If you need to have a spare key available, leave it with a trusted neighbor.
- 4 Door Buzzer:** When a visitor rings your bell, confirm who it is by intercom before you grant them access. Similarly, never let strangers follow you through the front door.
- 5 Security Cameras & Alarm Systems:** Cost effective tools for preventing crime and identifying criminals.
- 6 Light Timers:** Installing timers on the exterior of your residence is an effective and energy efficient way to deter criminal activity.
- 7 Doors/Windows:** Always keep doors and windows locked.


### Door and Window Safety

**Doors:**

- Should be made of solid wood or metal
- Have a single cylinder deadbolt lock and a 1-inch bolt
- Have a front door viewer or peep hole with a 180-degree range
- Clearly display unit number

**Windows:**

- Replace if glass is cracked and replace all damaged or missing locks
- Ground level windows should be burglary resistant: consider purchasing windows with reinforcement wire, laminate, or tempered glass
- Polycarbonate plastic or metal grates can be installed over existing ground level windows
- Windows above ground level are not considered secure: if used for ventilation, lock in position and keep open no more than 3 inches




**San Francisco SAFE**  
Empowering Communities to Create a Safer San Francisco

- Neighborhood Watch
- Community Organizing
- Security Assessments
- Safety Education

sfsafe.org  
415-553-1984

**Keep property in good repair. Maintain visibility to your neighbors for increased safety.**





## ¡Estaciónate con mayor seguridad!

**Si valoras tus pertenencias, no las dejes.**

Solo les toma unos segundos a los ladrones para meterse a tu carro.

Estaciónate con mayor seguridad y lleva contigo tus pertenencias de valor, desde las cosas pequeñas como los celulares y las gafas de sol hasta el equipaje y las mochilas. No les des ideas a los ladrones.

## 精明 泊車!

閣下喜愛物品，請勿將其留於車內。汽車盜賊僅需數秒便能爆竊閣下的汽車。精明泊車並僅記帶走閣下所有的隨身貴重物品 — 小到小型物品 — 如手機及太陽鏡 — 大到更大型物品 — 如行李及背包。切勿引誘汽車盜賊。

# Park Smart!

**If you love it, don't leave it.  
Car thieves only need  
seconds to break in and  
steal your valuables.**

## Magingat sa Pag-parada!

**Kung mahalaga sa iyo, huwag mong iwanan.**

Ilang segundo lang ang kailangan para mapasok ng magnanakaw ang iyong

sasakyan. Kaya mag-ingat sa pagparada at dalhin mo ang lahat ng

mahalagang gamit — mula sa maliit na bagay — mga cellphone o

sunglasses — hanggang sa malalaking bagay — mga bagahe at backpack.

Huwag akitin ang mga magnanakaw.



## BE AWARE OF **BLESSING SCAMS**

**Be aware of strangers.**

**Do not easily believe in what strangers say.**

**Keep a distance from strangers.**

**Do not follow strangers anywhere.**

**Do not let strangers touch you.**

**Do not withdraw money at banks with strangers.**

**Do not bring strangers home.**

**Be aware if strangers ask for money.**

**Before withdrawing large sums of money/valuables,  
discuss with your family first.**

**If you are in doubt, stay calm and call 9-1-1 immediately!**

For language assistance, state the language you speak such as  
"Cantonese" or "Mandarin"



**Blessing Scam Chinese Hotline: (415) 553-9212**  
(Voice Mail Only)





防範  
**祈福黨 / 金光黨**

提防陌生人。

切勿輕信街上藉詞接近的人。

與陌生人保持距離。

不要隨便跟陌生人走。

不要讓陌生人觸摸。

不要帶陌生人到銀行提款。

不要帶陌生人回家。

如陌生人要錢，必須提高警惕。

決定從銀行或回家提取現金 / 金飾前，應先跟家人商量。

如有懷疑，保持鎮定，立即致電9-1-1報警。

如你需要翻譯，用英語說出你會用的語言如  
“Cantonese”（廣東話）或“Mandarin”（國語）。



祈福黨 / 金光黨中文舉報熱線：415-553-9212  
(只供留言用)





## Previous Weeks Notable Incidents

\*\*\* Not all crimes are reported in the daily report, Address shown are the "Unit Block" where the incident took place.

### Daily Crime Report :: Sun – Dec 30, 2018

#### Stolen Vehicle – Possession of Burglary Tools – Arrested

**7:35 pm**

**00 Lakeview Ave**

Officers responded to a report of suspicious activity regarding a parked vehicle. Responding officers arrived at the location and observed the suspect sitting in the driver's seat of the vehicle, which was reported by the witness as belonging to his brother. However, the suspect stated that the vehicle was his and that he had the key as proof. An inspection of the key, however, revealed that it was a shaven key that is commonly used to steal vehicles. After further investigation, **the suspect was arrested.**

### Daily Crime Report :: Mon – Dec 31, 2018

#### Traffic Violation – Resisting Arrest – Loaded Firearm in Vehicle – Arrested

**8:56 pm**

**Font Blvd & Chumaseo Dr**

Officers responded to a report of a possible incident of domestic violence. The witness reported that his daughter was dating the suspect and that the suspect had been yelling at her daughter all day. Responding officers arrived at the location and approached the suspect, who was inside a vehicle. However, the suspect immediately drove away from the officers and was stopped by additional officers shortly afterwards. The officers conducted a traffic stop and escorted the suspect out of the vehicle. The suspect was instructed to sit on the sidewalk but the suspect declined. During the search of the vehicle, which located a BB gun and a loaded firearm, the suspect unsuccessfully attempted to flee the location on foot. The suspect was detained and handcuffed. After further investigation, **the suspect was arrested.**

### Daily Crime Report :: Tue – Jan 01, 2019

No notable incidents. ( Happy New Year)

### Daily Crime Report :: Wed – Jan 02, 2019

#### Traffic Violation – No Driver's License – Cited

**11:12 am**

**Ocean Ave & Lee Ave**

Officers were on patrol and observed a suspicious vehicle. The officers conducted a computer check on the vehicle which revealed that the vehicle's registration had been expired since 2015. The officers conducted a traffic stop and a computer check on the driver revealed that she did not have a license. **The driver was cited.**

#### Vehicle Tampering – Possession of Burglary Tools – Arrested

**3:10 pm**

**700 Taraval St**

Officers were on patrol when they were alerted that a stolen vehicle was nearby in the area. A search for the vehicle revealed that it was located in a parking lot with two suspects still inside the vehicle. The officers made contact with the suspects and asked them to exit the vehicle. The suspects complied without incident and stated that they saw that the car's door was open so they entered the car to stay warm. A computer check revealed that one of the suspects was a felon and a search located a taser and a shaved key in his possession. After further investigation, **one suspect was cited and the other was arrested.**





## Notable Incidents (Cont.)

### Daily Crime Report :: Wed – Jan 02, 2019

#### Burglary – Robbery with a gun

**9:29 pm**

#### 400 Saint Francis Blvd

Officers responded to a report of a home invasion. The victims reported that they were inside their home, in the master bedroom, when four suspects entered the house. The suspects pointed a gun at the victims and demanded their property before searching the house. The suspects then fled the area with the stolen property.

### Daily Crime Report :: Thu – Jan 03, 2019

#### Traffic Violation – No Driver's License – Cited

**7:42 pm**

#### 19th Ave & Sloat Blvd

Officers were on patrol and observed a suspicious vehicle. The officers conducted a check on the vehicle which revealed that the vehicle's registration had been expired since April 2018. The officers conducted a traffic stop and a computer check on the driver revealed that his license had also expired. **The driver was cited.**

#### Carjacking

**9:53 am**

#### Junipero Serra Blvd & Holloway Ave

Officers responded to a report of a carjacking. The victim stated that she had just parked her vehicle when the suspect walked up to her and took the keys away from her hands. The suspect then pushed the victim on to the ground, got into the victim's vehicle and drove away.

#### Robbery

**6:58 pm**

#### Niantic Ave & Saint Charles Ave

Officers responded to a report of a robbery. The victim reported that she had just realized that she was being followed while walking home when two suspects approached her and pushed her against a parked vehicle. The suspects told the victim that they had a gun and demanded that she give them her property. The suspects took the victim's property and fled the area. The victim stated that she did not see a weapon during the incident.

#### Assault

**2:25pm**

#### 1600 16th Ave

Officers responded to a report of an assault over an auto boosting incident. The victim stated that she had yelled at the suspect, who had suddenly ducked down near her friend's vehicle. After the victim yelled at the suspect, the suspect immediately fled the area. The victim and her friend ran after the suspect, who entered a waiting vehicle. As the suspect fled in the vehicle, the vehicle narrowly missed hitting the victim.

### Daily Crime Report :: Fri – Jan 04, 2019

#### Assault – Traffic Collision – Arrested

**12:24 pm**

#### Portola Dr & West Portal Ave

Officers responded to a report of a collision that had occurred in the Ingleside district. The victim reported that he had been stopped at a stoplight when the suspect drove up to him and told him that he had hit his vehicle. The victim responded that he did not hit the suspect's vehicle and continued driving. The suspect followed the victim and hit the victim's vehicle, causing the victim to stop his car. When the victim stopped, the suspect exited his car and approached the victim's car window. The victim stated that he had to grab the suspect by the neck to stop an assault. Responding officers investigated the incident and **the suspect was arrested.**



## Notable Incidents (Cont.)

Daily Crime Report :: Sat – Jan 05, 2019

**Assault – Robbery – Arrested**

**1:51 am**

**4000 19th Ave**

Officers responded to a robbery at a storage unit. Responding officers arrived at the location and made contact with the suspect and the victim. The suspect stated that he had been helping the victim move and the victim suddenly attacked him. The victim stated that she had been there to consolidate her items into another storage unit with the suspect, who was a friend of a friend. The victim reported that during the move, she noticed that money was missing and an argument ensued between the suspect and the victim. During the argument, the suspect hit the victim with a metal tool. Afterwards, the suspect fled the area with the victim's property. A search of the suspect located the missing items in his possession. After further investigation, the **suspect was arrested**.

# See More

**Daily Crime Reports**

**Do you want to know what happens daily in the District?**

**Read more at <http://www.taraval.org/?cat=14>**

**Note: Not all crimes are reported**

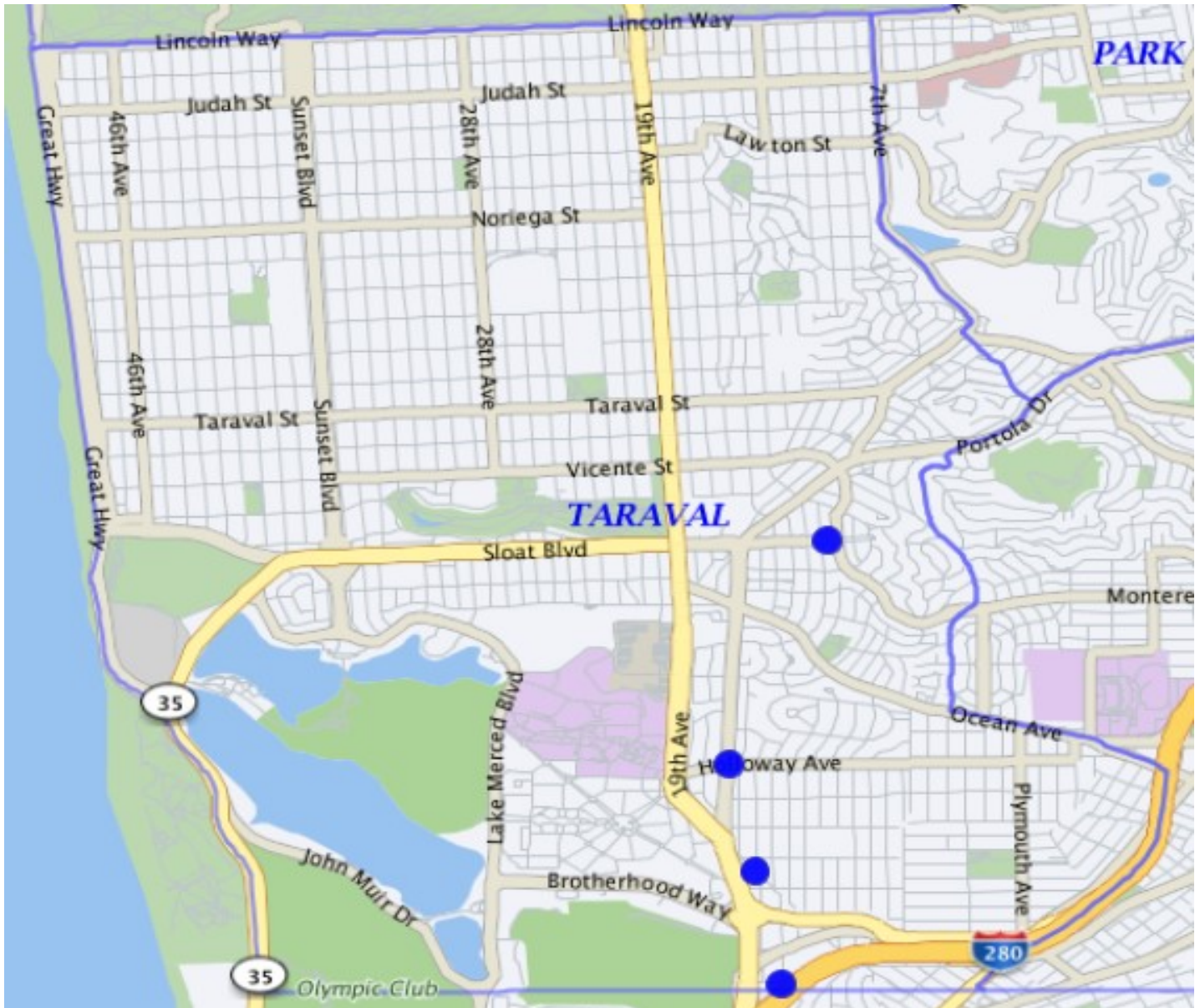


# TARAVAL STATION



## Robbery 01/01/19 – 01/09/19

|         |                             |          |
|---------|-----------------------------|----------|
| ROBBERY | Firearm                     | 1        |
|         | Knife or Cutting Instrument | 0        |
|         | Other Dangerous Weapon      | 1        |
|         | Strongarm (no weapon)       | 2        |
|         |                             | <b>4</b> |



If the dots does not add up to the number, there may be multiple incidents with the same address.

\*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available.

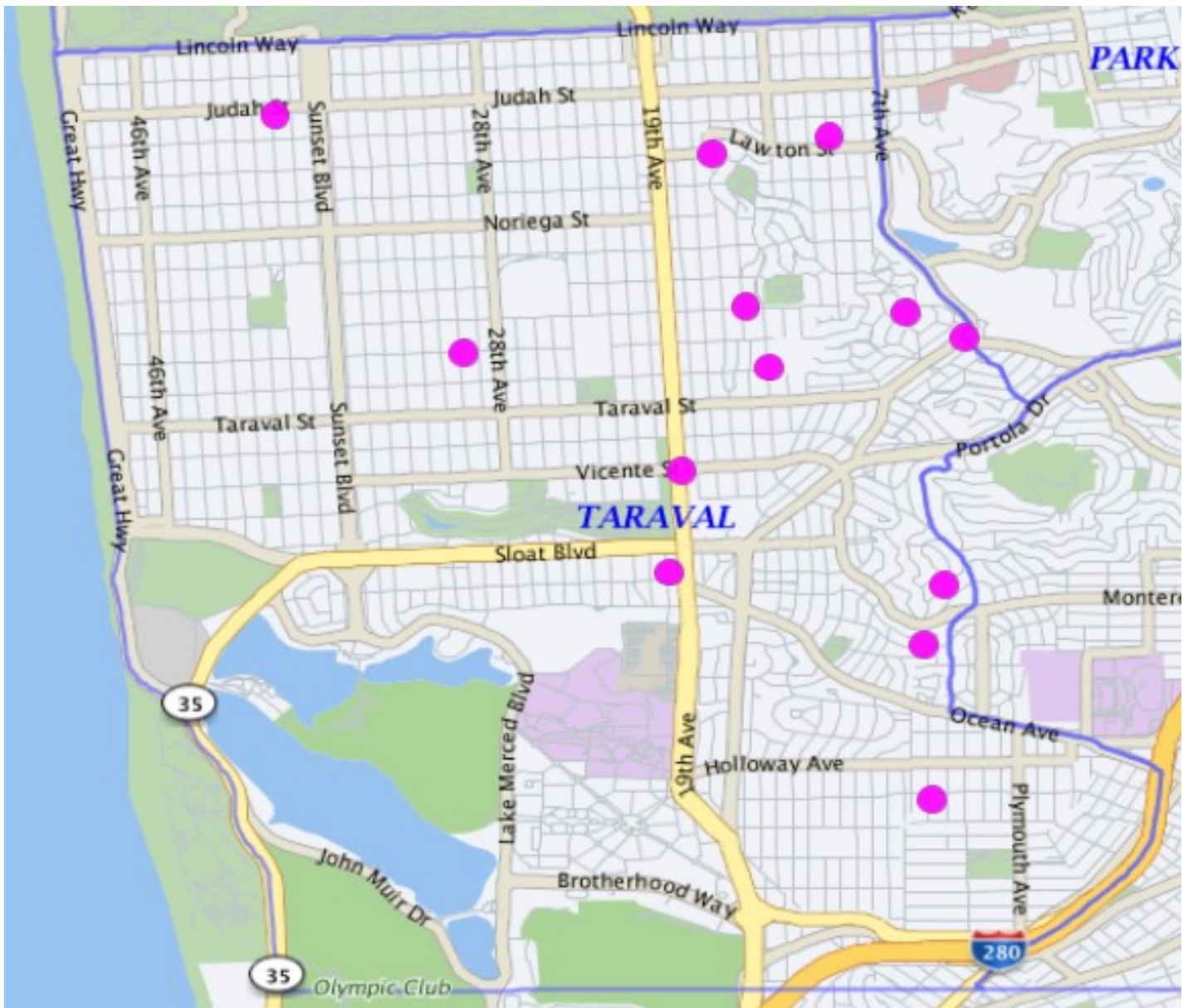


# TARAVAL STATION



## Burglary 01/01/19 – 01/09/19

|          |                           |           |
|----------|---------------------------|-----------|
| BURGLARY | Attempted Forcible Entry  | 2         |
|          | Forcible Entry            | 10        |
|          | Unlawful Entry - No force | 1         |
|          |                           | <b>13</b> |



If the dots does not add up to the number, there may be multiple incidents with the same address.

\*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available.

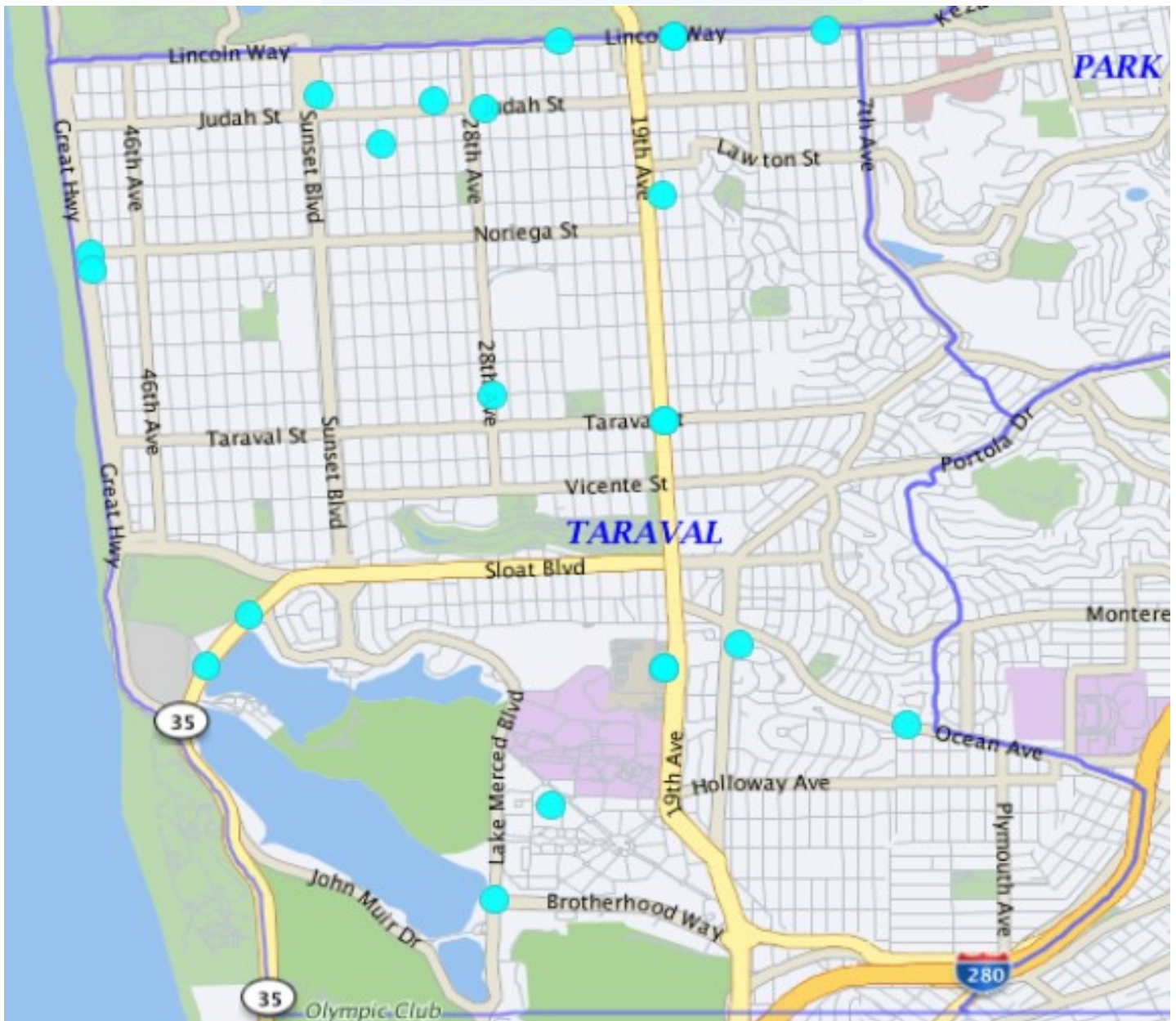


# TARAVAL STATION



## Auto Burglaries 01/01/19 – 01/09/19

|                 |           |
|-----------------|-----------|
| Auto Burglaries | 28        |
|                 | <b>28</b> |



If the dots does not add up to the number, there may be multiple incidents with the same address.

\*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available.

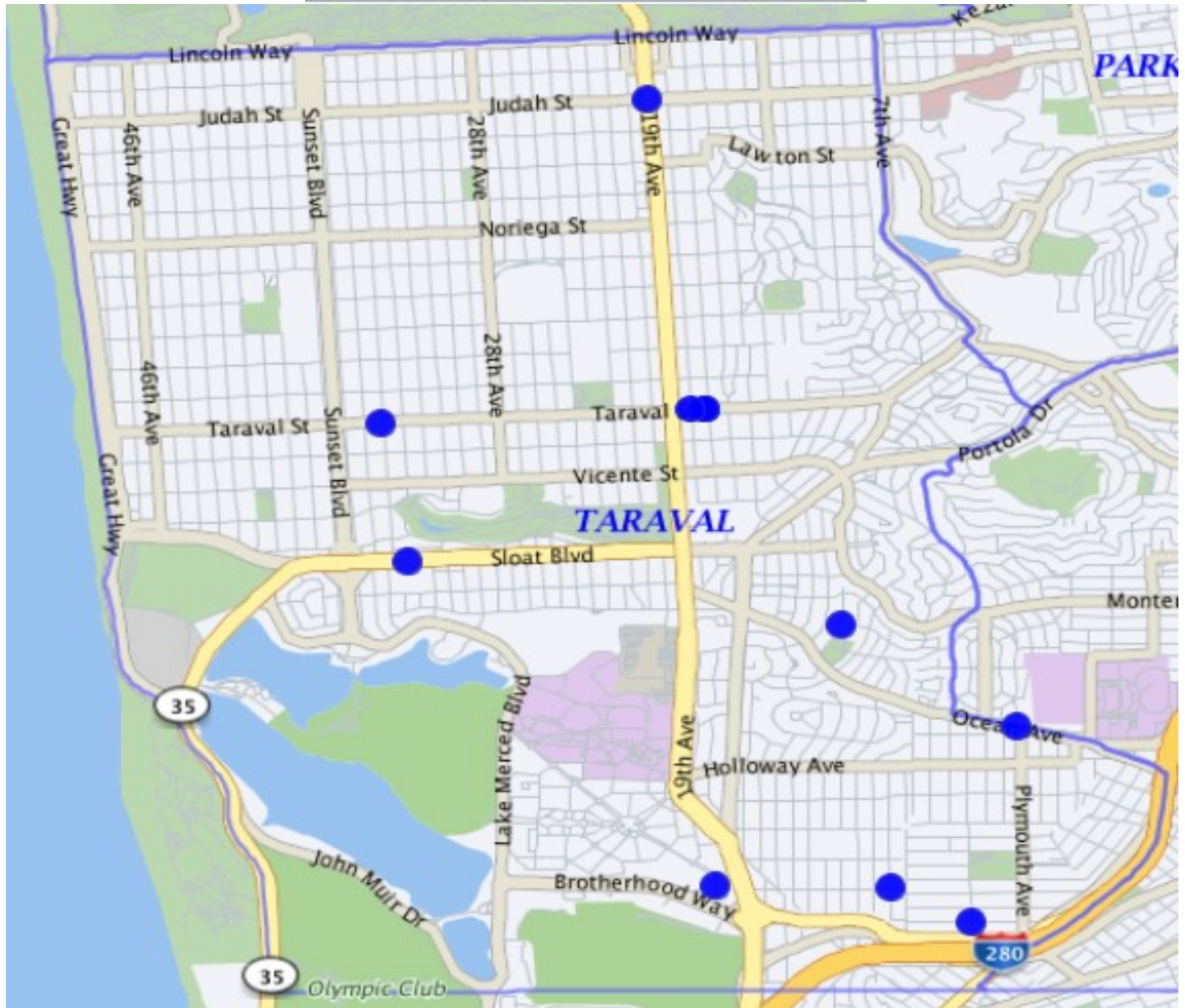


# TARAVAL STATION



## Robbery 12/01/18 – 12/31/18

|         |                             |           |
|---------|-----------------------------|-----------|
| ROBBERY | Firearm                     | 2         |
|         | Knife or Cutting Instrument | 0         |
|         | Other Dangerous Weapon      | 1         |
|         | Strongarm (no weapon)       | 8         |
|         |                             | <b>11</b> |



If the dots does not add up to the number, there may be multiple incidents with the same address.

\*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available.

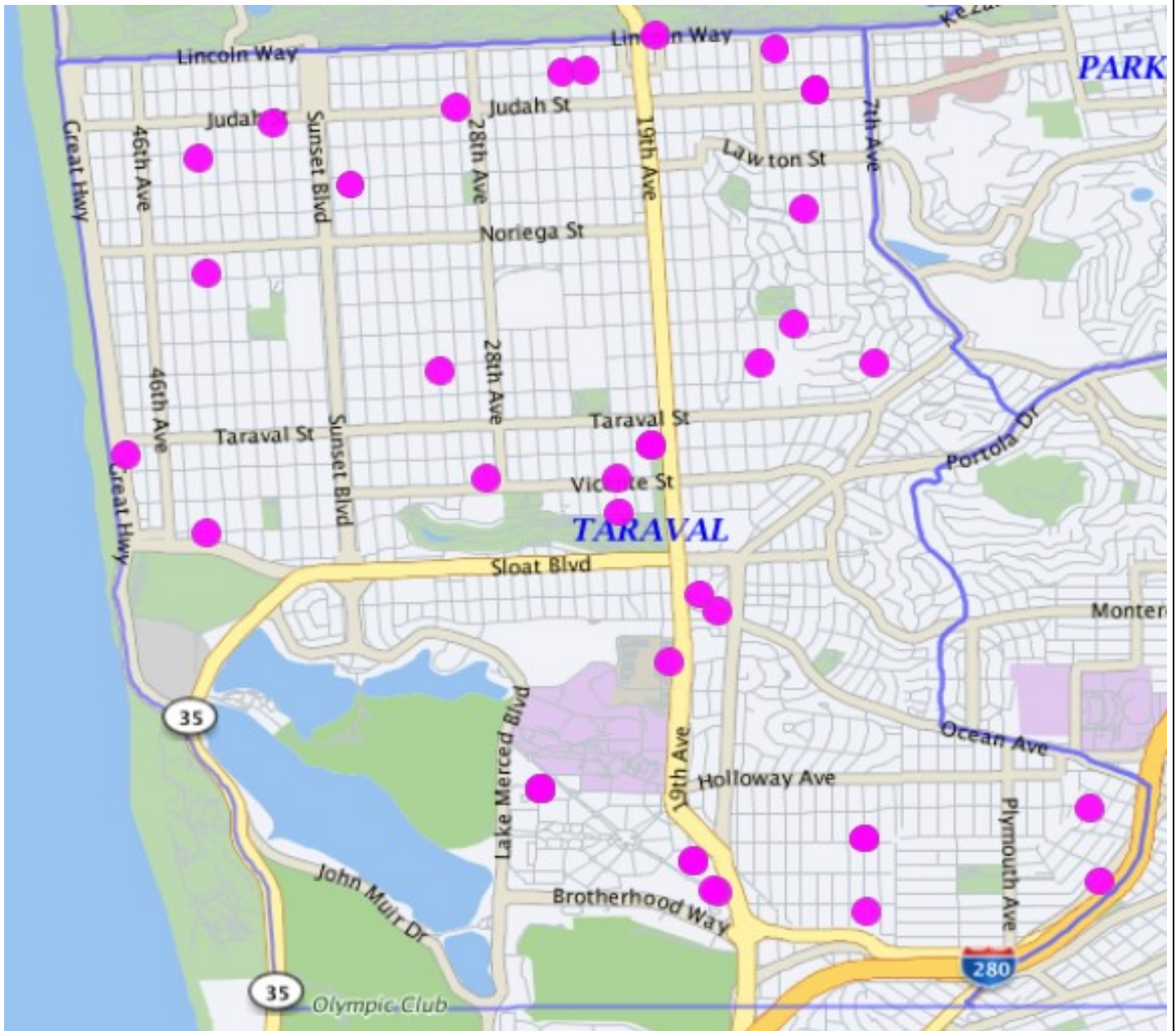


# TARAVAL STATION



## Burglary 12/01/18 – 12/31/18

|          |                           |           |
|----------|---------------------------|-----------|
| BURGLARY | Attempted Forcible Entry  | 2         |
|          | Forcible Entry            | 15        |
|          | Unlawful Entry - No force | 22        |
|          |                           | <b>39</b> |



If the dot does not add up to the numbers, there may be locations with multiple incident with the same address.

\*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available.

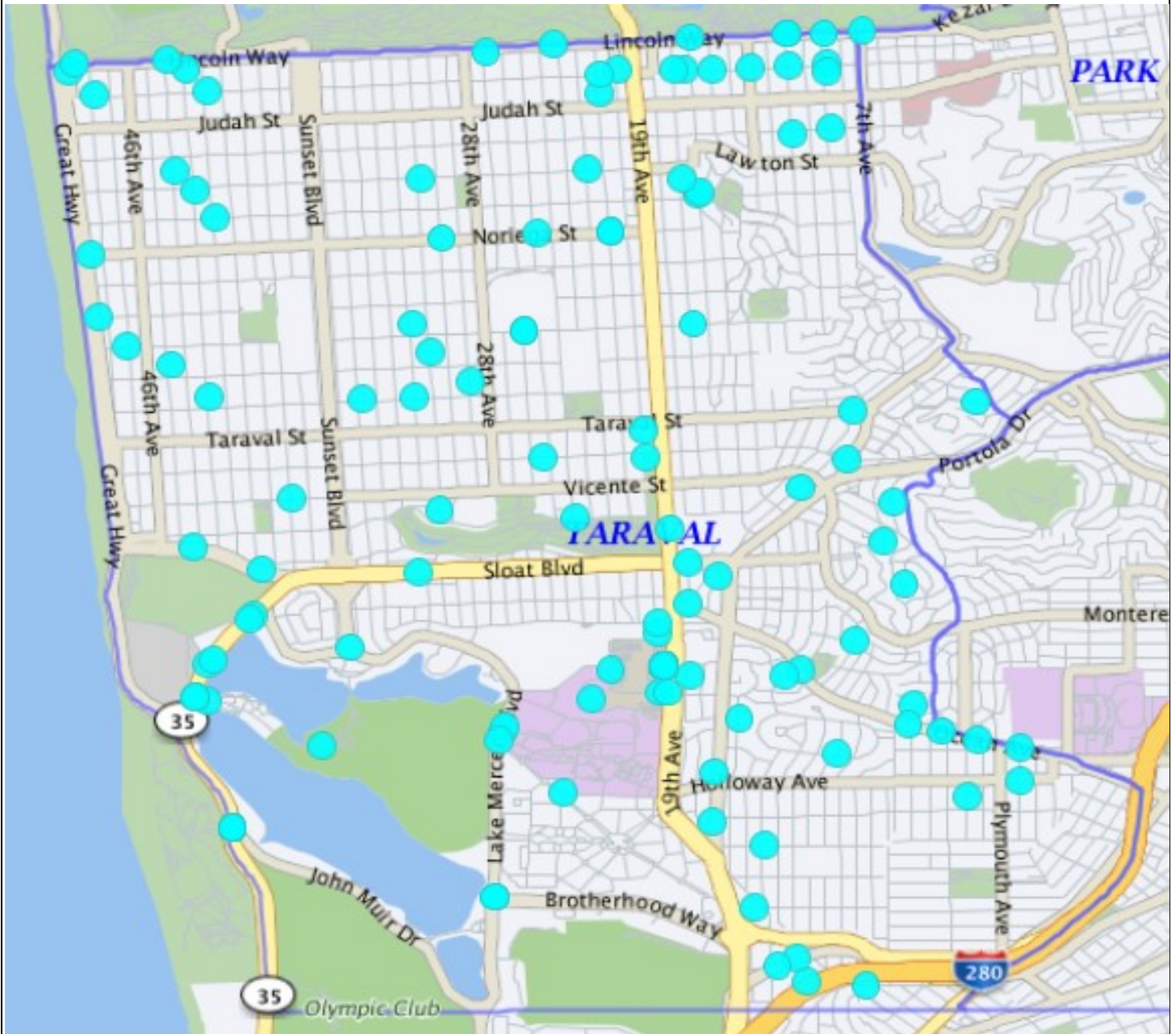


# TARAVAL STATION



## Auto Burglaries 12/01/18 – 12/31/18

|                 |            |
|-----------------|------------|
| Auto Burglaries | 147        |
|                 | <b>147</b> |



If the dots does not add up to the number, there may be multiple incidents with the same address.

\*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available.





## Beware of Scams

### **Fake Check Scams**

Consumers paid with phony checks for work or for items they're trying to sell, instructed to wire money back to buyer

### **Prizes/Sweepstakes/Free Gifts**

Requests for payment to claim fictitious prizes, lottery winnings, or gifts

### **Recovery/Refund Companies**

Scammers contact victims and claim the consumer owes money on a fictitious debt or to help recover money lost in a previous scam

### **Advance Fee Loans, Credit Arrangers**

False promises of business or personal loans, even if credit is bad, for a fee upfront

### **Phishing/Spoofing**

Emails pretending to be from a well-known source ask consumers to enter or confirm personal information

### **Computers: Equipment and Software**

Scammers claim to offer "technical support" for computer problems and charge a fee to fix a nonexistent problem

### **Scholarships/Grants**

For a fee, a "search company" offers to conduct customized search for scholarships or grants for students. Scammers take money and run or provide a worthless list

### **Friendship & Sweetheart Swindles**

Con artist nurtures an online relationship, builds trust, and convinces victim to send money

### **Charitable Solicitations**

Scammers contact victims claiming to represent non-existent charities (or real charities they don't actually work for) and ask for donations.



## Definition of Suspicious Activity

Suspicious activity is any observed behavior that could indicate a crime-related incident has been committed, or about to be committed. Unusual items or situations: A vehicle is parked in an odd location, a package/luggage is unattended, a window/door is open that is usually closed, or other out-of-the-ordinary situations occur.

### Examples of Suspicious Activity:

- An individual peering into vehicles, to try, and locate any valuables left unattended.
- An individual trying door handles to vehicles, and/or residences to gain access to the vehicle and/ or residence.
- An individual checking front doors of residences to locate any unattended packages or individuals following delivery trucks to see where the truck is dropping off packages.
- Please dial 911 to report crimes in progress, suspicious activity or for life threatening emergencies. If it is not an emergency, dial (415) 553-0123.



**See something.  
Say something.**



## Definition of Community Policing

Community policing, or community-oriented policing, is a strategy of policing that focuses on police building ties and working closely with members of the communities.

### **Homeless Outreach and Outreach to Drug Users:**

Taraval Station has two officers that coordinate with city agencies to provide outreach and assistance to rehabilitate those who are dependent on illegal drugs and outreach to homeless individuals to connect them with resources and support.

### **Foot Patrols:**

Taraval Station has 3 foot beat locations. These officers are assigned to Irving St, West Portal Ave and Ocean Ave.

### **Monthly Police Community Relations Meetings:**

Community Meetings are going to be held continuously. Officers and sergeants also attend meetings with merchants groups, business groups, development authorities and others. Concerns are voiced and addressed through problem solving. These meeting will be on the third Tuesday of each month.

### **Email Updates:**

Taraval Station will send out newsletter updates to residents in the District that alerts residents of crime trends, upcoming community events, crime prevention tips, and information on how to contact officers at the District Station.



## Make the Right Call SF

Make the right call. Keep 9-1-1 available for emergencies.

### 9-1-1

Police, Fire & Medical

Available 24/7

Is there a danger to life, property or the environment?

Is there a crime in progress?

Is someone having a medical emergency and needs immediate assistance?

Is there a fire?

If you answered YES to any of these questions, immediately call 9-1-1.

### 3-1-1

City Services & Information

Available 24/7

Police reports for crimes not in progress such as:

-Auto Burglaries

-Petty Theft

-Vandalism

Report graffiti, potholes, abandoned vehicles, or blocked driveways.

Garbage and recycling services

Street and park maintenance

Property Tax Payments

Birth Certificates

Marriage Licenses

Business Registration

### 415-553-0123

Police Non-Emergency Assistance

Available 24/7

Noise complaints

Loitering

Citizen standby

| MAKE THE RIGHT CALL  |   | KEEP 9-1-1 AVAILABLE FOR EMERGENCIES   |  |
|--|---|--|--|
| <b>9-1-1</b><br>POLICE, FIRE & MEDICAL<br>AVAILABLE 24/7   | <b>3-1-1</b><br>CITY SERVICES & INFORMATION<br>AVAILABLE 24/7   | <b>415-553-0123</b><br>POLICE NON-EMERGENCY ASSISTANCE<br>AVAILABLE 24/7   |  |
| <ul style="list-style-type: none"> <li>• Is there a danger to life, property or the environment?</li> <li>• Is there a crime in progress?</li> <li>• Is someone having a medical emergency and needs immediate assistance?</li> <li>• Is there a fire?</li> </ul> If you answered YES to any of these questions, immediately call 9-1-1. | <ul style="list-style-type: none"> <li>• Police reports for crimes not in progress such as:               <ul style="list-style-type: none"> <li>- Auto Burglaries</li> <li>- Petty Theft</li> <li>- Vandalism</li> </ul> </li> <li>• Report graffiti, potholes, abandoned vehicles, or blocked driveways.</li> <li>• Garbage and recycling services</li> <li>• Street and park maintenance</li> <li>• Property Tax Payments</li> <li>• Birth Certificates</li> <li>• Marriage Licenses</li> <li>• Business Registration</li> </ul> | <ul style="list-style-type: none"> <li>• Noise complaints</li> <li>• Loitering</li> <li>• Wellness checks</li> </ul> |  |
|  |   | <br>MAKETHERIGHTCALLSF.ORG      |  |



### Join The S.F.P.D. – San Francisco's Finest

*The San Francisco Police Department welcomes dedicated men and women to join us in serving our City. I encourage you to apply to become one of San Francisco's finest.*

The City and County of San Francisco invites you to join a highly respected police department and serve the citizens of one of the most beautiful cities in the country. San Francisco Police Officers perform a wide variety of duties to promote public safety and security, prevent crime and enforce the law. Police officers perform a number of essential functions. For example, they patrol districts to prevent and detect crime; respond to calls for assistance; conduct criminal investigations; interact with the community to build cooperation and support; pursue and arrest suspects; enforce traffic and parking laws; write reports and maintain records; work with superiors, peers, and others as a team; prepare for and participate in planned events; prepare for court and give testimony; and fulfill other administrative duties when required. This is much more than a job; it is an opportunity to build a career of which you can be proud.

### Applying is Easy!

1. Apply with the City and County of San Francisco at (Entry Level (Q-2) Police Officer) Go to [www.nationaltestingnetwork.com](http://www.nationaltestingnetwork.com), choose law enforcement, and register to take the San Francisco exam (\$45). Financial assistance is available.
2. Choose an available exam date that's convenient for you.
3. Schedule your exam.

## Have Questions? Contact the San Francisco Police Department Recruitment Unit

1245 3rd Street, 5th Floor, San Francisco, CA 94158  
Phone: 415-837-7245  
Fax: 415-575-6095

 [joinsfpd@sfgov.org](mailto:joinsfpd@sfgov.org)  [twitter.com/SFPDRecruitment](https://twitter.com/SFPDRecruitment)  [facebook.com/SFPDRecruitment](https://facebook.com/SFPDRecruitment)

The San Francisco Police Department values diversity in its workforce, and is committed to fair and equal treatment of all applicants for employment. Discrimination on the basis of sex, race, religion, color, national origin, ancestry, disability, medical condition, marital status, sexual orientation, or other protected categories is prohibited and unlawful.



**“YOUR FEEDBACK  
will help US serve YOU better!”**

[sanfranciscopolice.org/feedback](http://sanfranciscopolice.org/feedback)

**The SFPD wants to hear from YOU.**

We are committed to excellence in law enforcement and are dedicated to the people, traditions and diversity of our City. Our mission is to provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.

We welcome your comments. Let us know how we’re doing, what we could be doing better and your thoughts on how your police department can work more closely with the community we proudly serve.

Visit us at [sanfranciscopolice.org/feedback](http://sanfranciscopolice.org/feedback). Your feedback will help SFPD better serve our City. Comments will be reviewed by our Community Engagement Unit and forwarded to the relevant unit, department office or neighborhood station for review and follow up, if appropriate.

(If this is an emergency, please call 911. For non-emergencies, call 415-553-0123. You may also visit <http://sanfranciscopolice.org/police-commendation-complaint> for more information on providing input on SFPD policies and practices.)



## SFPD RESOURCES

EMERGENCY: 911  
Non-Emergency: 553-0123  
Cell Phone 911: 911 / 553-8090  
Customer Service Center: 311  
SFPD Tip Line: 566-0115  
Anonymous Tip-Line 575-4444  
Chinese Tip Line: 315-2435  
Text a Tip: 847411 (Tip 411)  
Blessing Scam Hotline: 553-9219  
Graffiti Abatement: 850-6951



## TARAVAL STATION RESOURCES

Taraval Station: 759-3100  
Captain Nicholas Rainsford: 759-3100 - [nicholas.rainsford@sfgov.org](mailto:nicholas.rainsford@sfgov.org)  
Patrol Lieutenants: 759-3100  
Taraval Administration & Community Sgt.: 759-3120 – Sgt. Lynn Pomatto  
Taraval Permits/ Code Abatement: 759-3123 – Officer Matt Faliano  
Neighborhood Deputy District Attorney: 553-1868 - Maggie Buitrago  
Website: [www.taraval.org](http://www.taraval.org) / Taraval Station E-mail: [SFPDTaravalStation@sfgov.org](mailto:SFPDTaravalStation@sfgov.org)  
To Reserve Our Community Room: [taravalcommunityroom@sfgov.org](mailto:taravalcommunityroom@sfgov.org)

## OTHER RESOURCES

Dept. of Parking & Traffic: 553-1943  
DPW Dispatch 695-2020  
S.A.F.E. 553-1984

## **ALL EMERGENCY CALLS: 911**

We, the members of the San Francisco Police Department, are committed to excellence in law enforcement and are dedicated to the people, traditions and diversity of our City. In order to protect life and property, prevent crime and reduce the fear of crime, we will provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.