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## Taraval Station Newsletter January 04 - January 10

Dear Residents, Merchants, and Community Stakeholders of the Taraval District,

I'm happy to report that following a spike in residential burglaries, the numbers have dropped. I believe that this is due to a concerted effort involving the identification and arrests of suspects involved with the burglaries as well as preventative and safety efforts made by our members in the community.

Our monthly virtual community meeting hosted by SF SAFE is next week. RSVP at <u>community@sfsafe.org</u>. In the email, ask to RSVP to Taraval Station's community meeting on 01/21/21 and they'll send you a link.

The San Francisco Police Department has developed two surveys seeking feedback on the effectiveness of foot beat/bike patrol officers as it relates to community policing and crime strategies as well an implicit bias survey to measure progress in the Department's commitment to impartial policing and procedural justice. The links for the surveys are on page 4.

Lastly, the San Francisco Police Department, as part of our commitment towards accountability and transparency, has released the 2020 4<sup>th</sup> quarter update on Officer involved shootings. This information begins on page 5.

Have a safe week!

- Compared to the same date last year, 2020; as of 01/12/21 we are currently down 62% in vehicle burglaries, 62% in assaults, and 79% in robberies 62% in vehicle thefts and 53% in home and commercial burglaries.

- If you are reporting a crime in progress, dial 9-1-1(415-553-8090 on cell phones) to report fires, medical emergencies or any emergency related to public safety. To report a non-emergency incident (a crime that has already occurred and the suspects are gone) please call the SFPD non-emergency phone number at 415 -553-0123 or you can go online to file certain reports at <u>https:// www.sanfranciscopolice.org/get-service/police-reports/filepolice-report</u>

- Taraval Station





A/Captain Aaron Lozada Commanding Officer Taraval Station



#### <u>Next Community</u> <u>Meeting:</u>

Virtual Community Meeting With A/Captain Aaron Lozada. Thursday, January 21, 2021 at 6:00 PM

Taraval Community Room Will Be Closed Until Further Notice.

## Thank you for subscribing to our Newsletter.

Please follow us on:

Twitter:

@SFPDTaraval

Website: http:// www.taraval.org





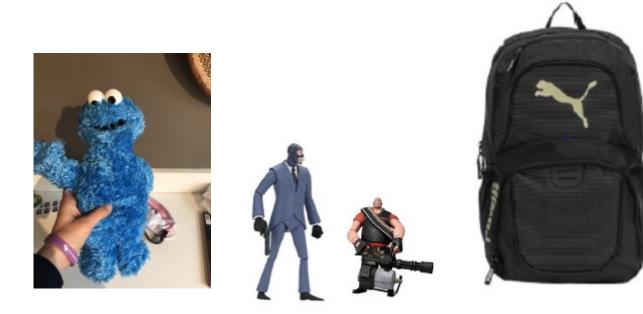




## Help Locate Stolen Cookie Monster

TARAVAL STATION

A 12-year-old boy arrived in California to participate in a clinical trial for a treatment he hopes will help his rare genetic disorder, his beloved Cookie Monster was stolen from a rental car outside the San Francisco Zoo. On January 1, 2021, at around 1300 hrs, the family parked their rental car on Sloat Blvd between 42nd Ave and 43rd Ave. Upon their return at 1530 hrs, they found the rear passenger side window damaged, taken were two backpacks. One of the backpacks was a Puma backpack (photo of similar attached) containing 8 team Fortress action figures (2 samples photos attached), Calvin and Hobbes, Goodnight Darth Vader, Max and the Midnights, Creaturetech (all graphic novels) and most importantly COOKIE MONSTER. If anyone locate any of the items, please contact Taraval Station





The San Francisco Police Department is committed to excellence in law enforcement and is dedicated to the people, traditions, and diversity of our City. Our mission is to provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.

As part of our ongoing outreach to engage with the community and measure our success, the Department has created a community survey link to obtain valuable community feedback, which will assist the Department in the development of our strategies to meet the needs of the community.

The Department has developed a Foot Beat/Bike Patrol survey to gather valuable community feedback on the effectiveness of the Foot Beat/ Bicycle Patrol, as it relates to community policing and crime strategies and an Implicit Bias survey to measure progress in the Department's commitment to impartial policing and procedural justice.

Please take the time to fill out the Foot Beat/Bicycle and Implicit Bias surveys. If you have already filled out a survey, thank you! Your response will help SFPD better serve our City and continue to support our community through Safety with Respect.

#### SFPD Foot and Bike Patrol Survey

San Francisco Police Department Foot and Bike Patrol Survey (surveymonkey.com)

#### SFPD Implicit Bias Survey

San Francisco Police Department Implicit Bias Survey (surveymonkey.com)



## Taraval Station





City and County of San Francisco POLICE DEPARTMENT MEDIA RELATIONS UNIT 1245 3RD Street, 6TH Floor San Francisco, California 94158



### NEWS RELEASE

January 11, 2021 21-006

#### San Francisco Police Department Quarterly Update on **Officer Involved Shooting Investigations** 4<sup>th</sup> Quarter 2020

As part of our commitment towards accountability and transparency with our community, the San Francisco Police Department is providing an update on officer involved shooting (OIS) investigations.

Prior to May 4, 2019, officer involved shootings involving San Francisco Police officers were investigated by the SFPD Homicide Detail, the San Francisco District Attorney's Office - Independent Investigations Bureau, the SFPD Internal Affairs Division and the San Francisco Department of Police Accountability.

On May 4, 2019, the San Francisco District Attorney's Office - Independent Investigations Bureau replaced the SFPD Homicide Detail as the lead in OIS investigations. The SFPD Investigative Services Detail (ISD) will examine the ancillary crime and assist IIB in OIS investigations. The SFPD Internal Affairs Division and the San Francisco Department of Police Accountability also continue to conduct their independent investigations.

Additional information regarding officer involved shootings, use of force and accountability can be found on the SFPD Published Reports page: sanfranciscopolice.org/your-sfpd/published-reports.

Continued:

Tel. 1-415-837-7395 Fax 1-415-837-7249 E-mail: sfpdmediarelations@sfgov.org twitter.com/sfpd facebook.com/sfpd sanfranciscopolice.org

SFPD 96 (11/15)







City and County of San Francisco POLICE DEPARTMENT MEDIA RELATIONS UNIT 1245 3<sup>RD</sup> Street, 6<sup>TH</sup> Floor San Francisco, California 94158



### **NEWS RELEASE**

Incident Date/Time	Incident Location	SFPD Investigation	District Attorney Investigation	SFPD Administrative Investigation
11/11/2015 4:15PM	3000 block of Cesar Chavez	Completed & Submitted to DA	Decision Letter Issued / Charges Declined	Closed In Policy
4/07/2016 9:57AM	400 block of Shotwell Street	Completed & Submitted to DA	Decision Letter Issued / Charges Declined	Closed Firearm in Policy ERIW Not in Policy
10/14/2016 8:06PM	Sigmund Stern Grove	Completed & Submitted to DA	Decision Letter Issued / Charges Declined	Closed In Policy
01/06/2017 3:50AM	500 block of Capitol Avenue	Completed and Submitted to DA	Open	Open
5/03/2017 11:22AM	900 block of Market Street	Completed & Submitted to DA	Decision Letter Issued / Charges Declined	Closed In Policy
5/21/2017 10:56PM	2100 block of Quesada Avenue	Completed & Submitted to DA	Decision Letter Issued / Charges Declined	Closed In Policy
9/24/2017 2:57AM	Unit block of Salmon Street	Completed & Submitted to DA	Decision Letter Issued / Charges Declined	Closed In Policy
11/01/2017 12:21AM	Unit block of Diamond Street	Completed & Submitted to DA	Decision Letter Issued / Charges Declined	Open
12/01/2017 10:30AM	Hawes Street & Fitzgerald Avenue	Completed & Submitted to DA	Decision Letter Issued / Charges Filed	Open
02/17/2018 12:13AM	Alameda Street & De Haro Street	Completed & Submitted to DA	Decision Letter Issued / Charges Declined	Open
03/06/2018 10:36PM	Capp Street & 21 <sup>st</sup> Street	Completed & Submitted to DA	Open	Open

Tel. 1-415-837-7395 Fax 1-415-837-7249 E-mail: sfpdmediarelations@sfgov.org



sanfranciscopolice.org

SFPD 96 (11/15)







City and County of San Francisco **POLICE DEPARTMENT MEDIA RELATIONS UNIT** 1245 3<sup>RD</sup> Street, 6<sup>TH</sup> Floor San Francisco, California 94158



### **NEWS RELEASE**

03/21/2018 4:30PM	Geneva Avenue & London Street	Completed & Submitted to DA	Decision Letter Issued / Charges Declined	Open	
05/11/2018 12:59AM	1500 block of O'Farrell Street	Completed & Submitted to DA	Decision Letter Issued / Charges Declined	Closed Not in Policy	
06/09/2018 12:17AM	1337 Grant Street	Completed & Submitted to DA	Decision Letter Issued / Charges Declined	irges	
08/25/2019 10:15PM	Outside of San Francisco	El Cerrito PD	Contra Costa DA Charges Declined	Open	
09/13/ 2019 3:55PM	Outside of San Francisco	Berkeley PD Closed	Alameda County DA Closed	Open	
12/07/2019 8:34AM	23 <sup>rd</sup> Street at Mission Street	N/A OIS Are Now Investigated By SFDA IIB	Grand Jury Indictment	Open	
04/12/ 2019 5:35AM	Outside of San Francisco	South San Francisco PD	San Mateo Co DA Open Closed / Declination Letter Issued		
04/21/2020 6:36AM	500 Block of Jones Street	N/A OIS Are Now Investigated By SFDA IIB	Declination Letter Open Issued		
10/10/2020 11:26PM	Unit Block of Otis Street	N/A OIS Are Now Investigated By SFDA IIB	Declination Letter Issued		
11/17/2020 5:09 PM	800 Block of Market Street	N/A OIS Are Now Investigated By SFDA IIB	Open Open		

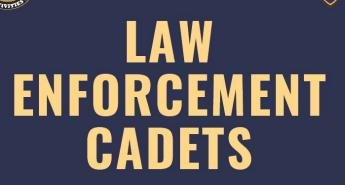
Tel. 1-415-837-7395 Fax 1-415-837-7249 E-mail: sfpdmediarelations@sfgov.org



SFPD 96 (11/15)



### San Francisco Police Activities League



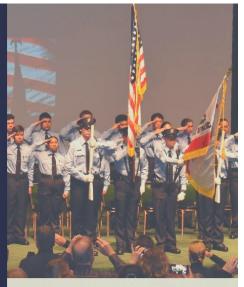
-Gain leadership and career skills -Character development -Community Service -Internship at SFPD stations/Bureaus

#### 4-Week summer training

#### Minimum qualifications:

- 14 - 20 years old - Reside or attend school in San Francisco - Enrolled in high school/college - Have and maintain a 2.0 GPA - Pass SFPD criminal history background check

Would you like to learn more about the program or SFPAL? Please visit our website @sfpal.org or contact our office (415) 401-4666











We offer the following programs to SF youth:

- Fishing
- Flag Football
- SFPAL 49ers Football & Cheer
- Jiu-jitsu
- CrossFit
- Law Enforcement Cadets
- Virtual Chess
  Virtual Art

# Building Community through Youth Sports and Healthy Activities









For More information or registration visit our website @ sfpal.org



SFPAL PO Box 31114 San Francisco, CA 94131





The San Francisco Police Department would like to remind the public to stay safe and help protect yourself from vehicle and home burglaries. Below are some simple steps you can take to help prevent your home or vehicle from being burglarized.

- Do not leave valuables in your vehicle
- Remove garage door opener from your vehicle if parked outside your garage
- Lock the door from your garage leading inside your home
- "Block the cord" garage door openers have an emergency release cord that, when pulled, disconnects the door from the mechanism thereby making it easy for burglars to enter your garage

For more information on how to protect yourself, your family and your home from burglary please click on the link below and watch our safety video.

The video can be viewed by clicking this link: <u>https://vimeo.com/477012071</u>



Upload, livestream, and create your own videos, all in HD.







# PREVENT GARAGE DOOR BREAK-INS

Garages can sometimes be the most vulnerable area of the home and they are often the entry point most targeted by thieves because of the easy access to the home. Here are some tips to help secure your garage and protect it from theft.



**ALWAYS CLOSE YOUR** GARAGE DOOR

This may seem obvious, but just drive through any residential neighborhood and you'll likely see a few wide-open garage doors. This is an invitation to burglars and at the very least, you're allowing passersby to easily view the contents of your garage.

TARAVAL STATION



Add vinyl adhesive to reinforce garage windows. You can also opt for a frosted or translucent glass design to allow sunlight in while obscuring contents inside.



When leaving on a vacation or for extended periods of time, disconnect automatic door motor and install a manual lock.



#### **INSTALL SURVEILLANCE** CAMERAS

There should be at least 1 exterior mounted camera facing the street and registered with the D.A.'s office.

### HAVE A QUALITY, FUNCTIONING GARAGE DOOR

Garage doors should be as secure, sturdy, and well-built as your front door and should remain in good condition and tight fitting. Deadbolts should also be added to the garage-to-house door.

#### **INSTALL MOTION-SENSITIVE** LIGHTS

Homes and garages with poor exterior lighting become more appealing targets for burglars. Ensure all entry points are well-lit. Constant lighting supplemented by motion sensitive lighting is best.



A garage door remote is basically another key into your home and thieves won't hesitate to use it if they find it. Opt to use a remote on a keychain.

#### **TIE EMERGENCY RELEASE CORD**

Tying your emergency release cord into a small ball will make it more difficult to reach by thieves who manage to break the garage windows.



#### SECURE ANY VALUABLES

Keep all tools in cabinet systems with locks and be sure to hang and lock any bicycles. As much as possible, try to avoid keeping valuable items in the garage or inside vehicles.



#### INSTALL INTERIOR MAIL SLOT HOOD COVER

If the garage door is equipped with a mail slot, a hood cover will prevent any view into the garage and its contents, eliminating enticement to enter.

For additional information, please contact SF SAFE at (415) 553-1984 or visit sfsafe.org



#### Your home is only as safe as its weakest entry point.

Your garage is an important part of your home and securing your garage is one of the most essential steps to securing your entire home. It is always recommended to regularly check and update your home's security system and safety measures.

For more information, please contact SF SAFE at (415) 553-1984 or visit sfsafe.org.



With the Covid-19 restrictions lifting in phases and many of us are starting to venture out again, here are some Package Theft Prevention Guide from SFSafe to help prevent your packages from being stolen.



## PACKAGE THEFT PREVENTION GUIDE

#### 🔁 WON'T BE HOME?

Use the "*Hold Package*" option at USPS.com to have packages held at location post office for pick up. You can also arrange for neighborhoods to pick up any packages that might be delivered.

#### USE SPECIAL SERVICES

Use USPS special services like Signature Confirmation or Registered Mail to add a layer of security.

#### CUSTOMIZE DELIVERIES

Customize deliveries by adding specific delivery instructions using USPS.com and your tracking number. You can also schedule packages to arrive when you are home or reroute packages.

#### DELIVER TO SECURE LOCATIONS Send packages to secure locations such as

Amazon Lockers, FedEx and UPS locations, P.O. Boxes, and local post office.

#### REQUEST NONDESCRIPT PACKAGING

When completing your online order, opt for packaging that conceals the item or select the 'gift' option to ensure package arrives in a plain box especially when ordering from a high-end store.





like smart lockers, lockboxes, cameras, motion detection lighting, alarms like Package Guard, and services like Doorman.



Visit www.sfsafe.org for more safety tips!

choose another target.



# Taraval Station



## Police Commission Disciplinary Actions "Veronese" Reports

Quarterly Disciplinary Review Board report is located at: https://sfgov.org/policecommission/police-commission-disciplinary-actions-veronese-reports

## **Published Reports**

Information to the community on Use of Force, Early Intervention System, FDRB Reports, Reports on IAD and Police Commission Sustained Complaints and Sworn Demographics and General information regarding the investigation of Officer Involved Shootings, including the Quarterly Update on Officer Involved Shooting Investigations located at:

https://www.sanfranciscopolice.org/your-sfpd/published-reports

### Department Published Reports

#### Use of Force, Stops & Arrests

The Quarterly Report on Arrests, Uses of Force and Stop Data is published quarterly per section 96.A.3 of the San Francisco Administrative Code.

#### **Firearms Discharges**

Every time an officer discharges their weapon, no matter the circumstance, the Department convenes the Firearms Discharge Review Board (FDRB) per DGO 3.10. The FDRB meets as needed quarterly, and findings of the FDRB are presented to the San Francisco Police Commission.

#### Early Intervention System

The San Francisco Police Department's Early Intervention System (EIS) is a structured system that identifies and manages behaviors that result in performance related problems by individual members. The EIS system, per DGO 3.19, is a non-disciplinary intervention to assist members in professional development. EIS publishes reports quarterly.

#### Officer Involved Shootings (OIS) Historical Data

#### Officer Involved Shootings, Suspect-Involved, 2009 - 2019

SFPD updates the yearly statistics for the Officer Involved Shootings (OIS) Historical Data each year in February for the prior year.

## Memorandum of Understanding (MOU) between the San Francisco District Attorney's Office and the San Francisco Police Department

The MOU outlines the agreement between the San Francisco District Attorney's Officer and the San Francisco Police Department regarding the procedures for the criminal investigation of "Covered Incidents" to determine if an officer committed a criminal offense.

#### **Historical Traffic Stops Reports**

The Department previously used eStop to collect information on traffic stops. On July 1, 2018, the Department discontinued the use of eStop and began using the State of California's Stop Data Collection System (SDCS). Current stop data collection can be found in the quarterly 96a Use of Force/Encounter Report for the correlating quarter.





# **Crime Definitions**

**Robbery** – Robbery is the taking of property from another by using force or by using fear.

Assault – An assault is an unlawful attempt, coupled with the present ability, to commit a violent injury on another person.

**Battery** - (Misdemeanor battery) is any willful and unlawful touching of another. (Felony battery) is the use of force or violence upon the person of another that causes serious bodily injury.

\*Assault is when a person swings their arm and battery is when that arm makes contact with another person.

Aggravated Assault – Assault upon another person with a deadly weapon or instrument other than a firearm or by any means of force likely to produce great bodily injury.

**Burglary** – The intent upon entry into a property to commit grand theft, petty theft, or any felony.

Grand Theft – Grand theft is theft committed when the value of the money, labor, or property taken exceeds \$950.

**Petty Theft** – Theft where the value of the property taken is less than \$950.







## **Previous Weeks Notable Incidents**

\*\*\* Not all crimes are reported in the daily report, addresses shown are the "Unit Block" where the incident took place.

## Daily Crime Report :: Mon – January 04, 2021

TARAVAL STATION

#### **Battery**

<u>6:36 pm</u>

#### 3300 Taraval St

The victim, a store employee, reported that a known shoplifter had entered and walked directly to the alcoholic section of the store. The victim asked the suspect to leave but the suspect responded angrily and kicked the victim's leg before knocking several bottles of wine off a shelf and breaking them. The suspect then walked away.

#### Attempted Burglary – Vandalism to Property – Arrested

<u>7:30 am</u>

#### 100 Stonecrest Dr

The victim reported that she had heard the sound of broken glass and felt the house shaking and went to investigate. The victim located broken glass from the back door's windowpanes and confronted the suspect, who walked away from the victim. Responding officers arrived at the location and made contact with the suspect. After further investigation, the suspect was arrested.

### Daily Crime Report :: Tue – January 05, 2021

#### <u>Assault</u>

#### 2:41 pm

#### 2200 48th Ave

The victim reported that she had been involved in an ongoing argument with the suspect, a neighbor, when she was pepper sprayed by the suspect. The suspect then fled the area after the incident.

#### Battery 6:57 pm

#### 1400 La Playa St

The victim reported that his housemate, the suspect, had spat on him for an unknown reason as the victim was exiting the restroom. The suspect then yelled at the victim and told him that he would be evicted before the suspect walked away.

#### **Battery**

6:27 pm

#### 1400 48th Ave

The victim reported she had been inside a laundromat when the suspect began acting belligerent and talking to himself before slapping the victim. Responding officers located and detained the suspect. After further investigation, the suspect was transported to the hospital for medical observation. The victim declined to press charges.

### Daily Crime Report :: Wed – January 06, 2021





## **Previous Weeks Notable Incidents**

#### \*\*\* Not all crimes are reported in the daily report, addresses shown are the "Unit Block" where the incident took place.

#### Assault – Cited

2:41 pm

#### 2200 48th Ave

Officers responded to a report that a suspect, who was involved in a previous incident that was reported yesterday, was back in the area and made contact with him. The suspect stated that he had told the victim to get away from his vehicle but did not pepper spray her. After further investigation, the suspect was cited

### Daily Crime Report :: Thu – January 07, 2021

TARAVAL STATION

#### Suspended Driver's License – Cited

#### <u>9:11 pm</u>

#### 200 Orizaba Ave

Officers responded to a report of a vehicle collision and determined that a car, which was backing up, had struck a second car. A computer check revealed that the driver had a suspended license and also did not have insurance. The driver was cited.

#### Arson of a Vehicle – Arrested

#### <u>1:22 am</u>

#### 2500 Great Highway

Officers were on patrol and observed a vehicle that was similar to one that had been involved in numerous burglaries in the area. While following the suspects from a distance, they observed the suspect's vehicle stopping in front of a second vehicle before immediately speeding off. Shortly afterwards, the second vehicle was suddenly on fire. The officers notified SFFD, who later extinguished the fire, and detained the suspects. A search of the suspects revealed illegal narcotics in their possession and that one of the suspects was on probation. After further investigation, it was determined that one of the suspects had set her own vehicle on fire. The officers cited one of the suspects and the second suspect was arrested.

### Daily Crime Report :: Fri – January 08, 2021

#### **Trespassing**

#### <u>10:08 pm</u>

#### 2600 46th Ave

The victim reported that he had heard the front door open, despite that the house was supposed to be empty. The victim stated that he yelled out loud and heard the door immediately slam shut as the suspect exited the house. The victim believes that the door may have been left unlocked before the incident.

### Daily Crime Report :: Sat – January 09, 2021





## **Previous Weeks Notable Incidents**

#### Robbery 2:07 pm **100 Farallones St**

The victim reported that she had just gotten off the bus and was talking on her cell phone when she noticed a vehicle slowly pulling up next to her. Shortly afterwards, the suspect suddenly pushed her from behind and snatched her cell phone away from her. The suspect then fled the area in the vehicle.

### Assault – Arrested <u>6:22 pm</u>

#### 2600 18th Ave

The victim reported that the suspect, his son, had been allowed to come over and work on his car in the garage. The victim stated that he then noticed that food was missing from the refrigerator and confronted the suspect about it. The suspect responded by pushing the victim down and strangling the victim. The victim's wife pushed the suspect off the victim and both parties then called 911. Responding officers located the suspect and after further investigation, the suspect was arrested.

#### Assault - Vandalism to Property - Arrested

#### 3:52 pm

#### 400 Judah St

The victim reported that the suspect, who was not wearing a mask, had entered the market and was verbally aggressive towards him and several customers before the suspect was told to leave. The suspect exited the building but returned shortly afterwards, about five minutes, and walked up to the victims and spat at them. The suspect then broke the glass in the market's front door and yelled at the victim to fight him. The victim called the police and the suspect immediately fled the area. Responding officers located and detained the suspect, despite the suspect attempting to flee when the officers arrived. After further investigation, the suspect was arrested.

### Daily Crime Report :: Sun – January 10, 2021

#### Fire 3:19 am

#### Alemany Bvd & Crystal St

Officers responded to a report of a fire, which was later extinguished by SFFD. An investigation determined that clothing, furniture and trash had been set on fire.

## Note: Not all crimes are reported

### **Read More**

## **Daily Crime Reports**

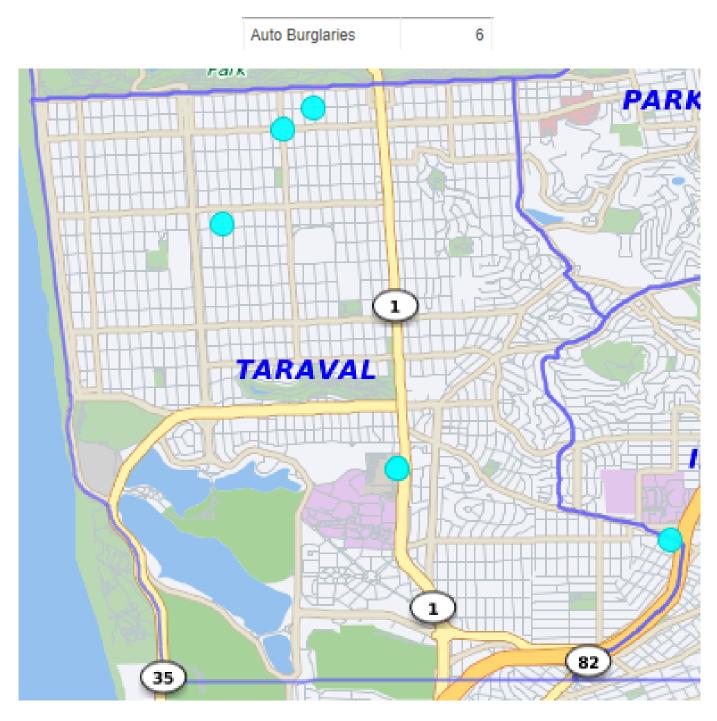
## Do you want to know what happens daily in the District?

## **Read more at http://www.taraval.org/?cat=14**



## Auto Burglaries 01/04/20 – 01/10/21

TARAVAL STATION



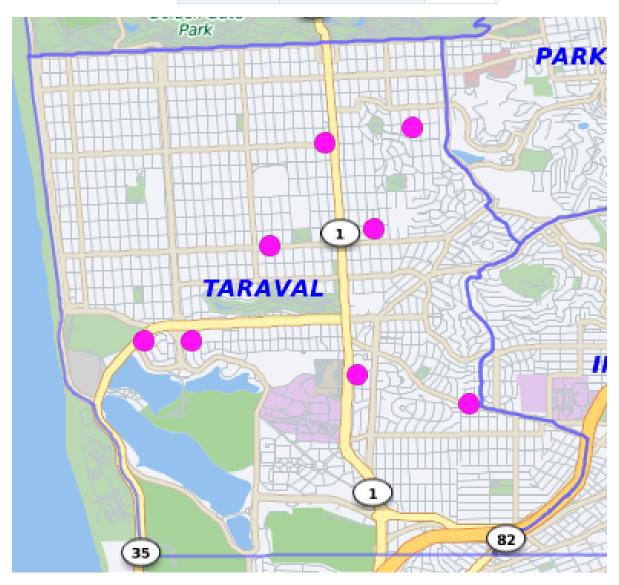
If the dots does not add up to the number, there may be multiple incidents with the same address.

\*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available. *Production date 01/12/21 - 0900 hrs* 

## Commercial and Residential Burglaries

# 01/04/20 - 01/10/21

BURGLARY	Attempted Forcible Entry	1
	Forcible Entry	5
	Unlawful Entry - No force	2
		8



If the dots does not add up to the number, there may be multiple incidents with the same address.

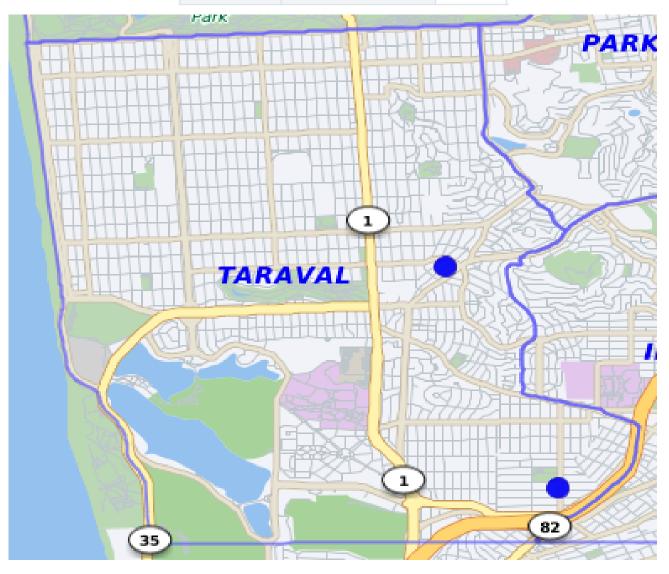
\*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available. *Production date 01/12/21—0900 hrs* 





## Robbery 01/04/20 - 01/10/21





If the dots does not add up to the number, there may be multiple incidents with the same address.

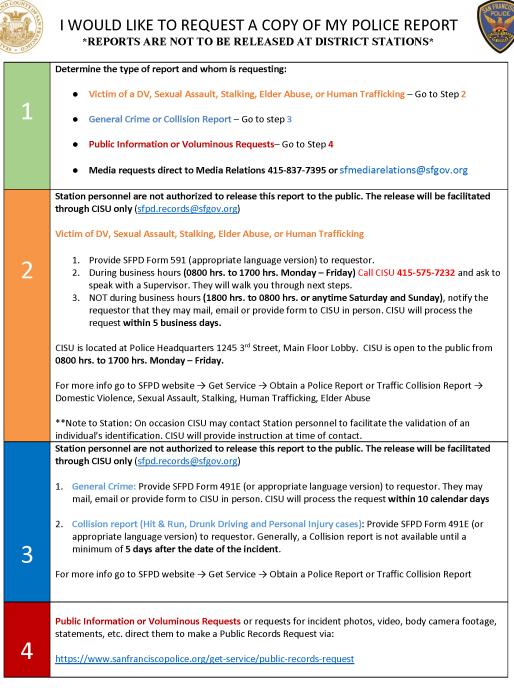
\*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available. *Production date 01/12/21 - 0900 hrs* 





## Request a Police Incident Report Copy

The San Francisco Police Department is concerned for your health and safety, especially during the COVID-19 pandemic. We have closed our in person request window at Police Headquarters (1245 3rd Street) to adhere to social distancing recommendations and to minimize exposure to the coronavirus. Please note copies of Police Incident Reports **ARE NOT** available from Police Stations. **Obtaining a copy of your report is FREE**. See options below to request a police report.









## Community Boards Conflict Resolution Center 601 Van Ness Avenue, Suite #2040, San Francisco, CA 94102 (415) 920-3820 • CommunityBoards.org

#### WHAT IS MEDIATION?

Mediation is a confidential and voluntary meeting where people discuss difficulties they are having with each other assisted by impartial third-parties, our Community Mediators.

Mediators help people come up with workable and lasting solutions. They do not give advice or make judgments. The goal is to help everyone feel heard, understood and respected.

#### **IS THIS YOUR PROBLEM?**

- Noise disturbance
- Landlord & tenant disputes
- Roommate disagreements
- Family conflicts
- Neighbor issues
- Communication breakdowns
- Harassment
- · Tree & vegetation care
- · Fence maintenance
- Property repairs
- Pet problems
- Parking issues
- Vandalism or graffiti
- Or something else?

#### Start Your Mediation Today!

### ¿QUÉ ES LA MEDIACIÓN?

La mediación es una reunión de tipo voluntario y confidencial, en donde las personas que se encuentran en dificultades con otras se reunen para discutir entre ellas con la ayuda imparcial de terceras personas, las cuales son nuestros mediadores comunitarios.

Los mediadores ayudan a la gente a encontrar soluciones prácticas y duraderas. Los mediadores no dan consejos ni hacen juicios. El objetivo es ayudar a todos a sentirse escuchados, comprendidos y respetados.

#### ¿ES ÉSTE SU PROBLEMA?

- · Bulla, ruido
- Disputas entre propietarios e inquilinos
- Desacuerdos entre compañeros de cuarto
- Conflictos familiares
- Problemas de vecinos
- Interrupciones de la comunicación
- · Acoso, hostigamiento
- · Cuidado de la vegetación
- · Cuidado de la cerca
- · Reparaciones de propiedades
- Problemas con las mascotas
- · Problemas con el estacionamiento
- Vandalismo o graffiti
- Otros problemas

#### ¡Inicie hoy su mediación!

### 何謂調解?

調解是一種另類解決爭議的方 法,由獨立第三者(我們的社 區調解員)協助調解爭議雙方 的矛盾。調解過程是完全自願 及保密的。

調解員協助當事人通過談判尋 求共同所能接受的最終解決方 案。調解員是客觀的,不會參 與自己的意見,或者判斷。除 了解決矛盾,調解的目的是讓 當事人雙方覺得他們的問題被 重視,理解和尊重。

#### 您是否遇到過以下的問題?

- 噪音干擾
- 業主與租客的糾紛
- 室友分歧
- 家庭衝突
- 鄰居關係
- 溝通障礙
- 花木樹草的護理
- . 護欄維修
- 物業維修
- 竈物問題
- 停車問題
- 惡意破壞或塗鴉
- 其他問題

### 今天開始調解!







## **Definition of Suspicious Activity**

Suspicious activity is any observed behavior that could indicate a crime-related incident has been committed, or about to be committed. Unusual items or situations: A vehicle is parked in an odd location, a package/luggage is unattended, a window/door is open that is usually closed, or other out-of-the-ordinary situations occur.

#### Examples of Suspicious Activity:

- An individual peering into vehicles, to try, and locate any valuables left unattended.
- An individual trying door handles to vehicles, and/or residences to gain access to the vehicle and/ or residence.
- An individual checking front doors of residences to locate any unattended packages or individuals following delivery trucks to see where the truck is dropping off packages.
- Please dial 911 to report crimes in progress, suspicious activity or for life threatening emergencies. If it is not an emergency, dial (415) 553-0123.



## **Definition of Community Policing**

Community policing, or community-oriented policing, is a strategy of policing that focuses on police building ties and working closely with members of the communities.

#### Homeless Outreach and Outreach to Drug Users:

Taraval Station has two officers that coordinate with city agencies to provide outreach and assistance to rehabilitate those who are dependent on illegal drugs and outreach to homeless individuals to connect them with resources and support.

#### Foot Patrols:

Taraval Station has 3 foot beat locations. These officers are assigned to Irving St, West Portal Ave and Ocean Ave.

#### Monthly Police Community Relations Meetings:

Monthly community meeting are currently on hold due to the current situation, we will update everyone with the date and location of our next meeting. Stay tune for more info.

#### Email Updates:

Taraval Station will send out newsletter updates to residents in the District that alerts residents of crime trends, upcoming community events, crime prevention tips, and information on how to contact officers at the District Station.







A guiding principle of the San Francisco Police Department is its commitment to treating all people with dignity, fairness, and respect. It is crucial for our members to carry out their duties in a manner free from bias and eliminate any perception of policing that appears biased. Biased policing is unsafe, unjust, and ineffective. It also alienates the public, fosters distrust of police, and undermines legitimate law enforcement efforts.

The SFPD is dedicated to ensuring our officers and professional staff provide unbiased, quality service to the diverse communities we work for. Our goal is to provide fair and positive interactions between San Francisco officers and the people we are proud to serve.





treated fairly. SFPD officers undergo Implicit Bias & Procedural

Everyone deserves to be

Justice training. Our goal is ensure fair, impartial community policing.

We're dedicated to providing Safety With Respect for All.

Learn about our ongoing efforts to eliminate bias and increase accountability at sanfranciscopolice.org/bias-free



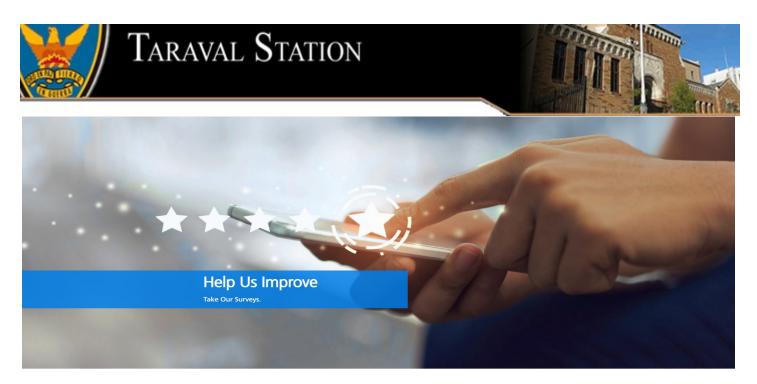


每個人都應該得到公平的對待。

SFPD 官員接受不偏不倚的程序及正義 培訓。我們的目標是確保公平 公正的警務。

我們致力提供所有安全及尊重。

想了解更多地消除偏見並增加問責制, 請上網到我們的網站 sanfranciscopolice.org/bias-free。



### **Community Surveys**

The San Francisco Police Department is committed to excellence in law enforcement and is dedicated to the people, traditions and diversity of our City. Our mission is to provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.

As part of our ongoing outreach to engage with the community and measure our success, the Department has created a community survey link to obtain valuable community feedback for our community events and programs, which will assist the Department in the development of our strategies to meet the needs of the community. If you have recently attended or participated in an event or program hosted by the Department (such as Coffee with a Cop, National Night Out, ALERT program, Youth Summer program, Community Academy or Town Hall Meeting), and have feedback regarding the event or program you attended, please take some time to fill out our community survey.

The Department has also developed a Foot Beat/Bike Patrol survey to gather valuable community feedback on the effectiveness of the Foot Beat/Bicycle Patrol, as it relates to community policing and crime strategies and an Implicit Bias survey to measure progress in the Department's commitment to impartial policing and procedural justice. Please take the time to fill out the Foot Beat/Bicycle and Implicit Bias surveys. If you have already filled out a survey, thank you! Your response will help SFPD better serve our City and continue to support our community through Safety with Respect.

Community Surveys | San Francisco Police Department

#### Community Events Survey

If you recently attended or participated in an event or program hosted by the Department such as Coffee with a Cop, National Night Out, or ALERT program, please take some time to fill out our community events survey.

TAKE OUR COMMUNITY EVENTS SURVEY

Powered by SurveyMonkey

San Francisco Police Department Community Events Survey (surveymonkey.com)

#### Foot & Bike Patrol Survey

If you interacted with foot beat or bike patrol officers, please take some time to fill out our foot and bike patrol survey. Your response will help SFPD determine community policing and crime strategies.

#### TAKE OUR FOOT & BIKE PATROL SURVEY

Powered by SurveyMonkey

San Francisco Police Department Foot and Bike Patrol Survey (surveymonkey.com)

#### **Implicit Bias Survey**

If you recently interacted with our officers, please take some time to fill out our implicit bias survey which will measure progress in the Department's commitment to impartial policing and procedural justice.

#### TAKE OUR IMPLICIT BIAS SURVEY

Powered by SurveyMonkey

San Francisco Police Department Implicit Bias







## **Police Commendation**

#### https://www.sanfranciscopolice.org/get-service/police-commendation

Everyone appreciates a compliment! There are several ways you can offer a compliment to our officers and civilian workers for a job well done:

You can email the Captain of the station in your neighborhood. For Taraval Station, Email Aaron.Lozada@sfgov.org You can contact the department's Community Engagement Division, at: <u>sfpdcommunityrelations@sfgov.org</u>.

You can also write to or email Chief William Scott: SFPDChief@sfgov.org

San Francisco Police Headquarters, Chief's Office 1245 3rd Street, 6th Floor San Francisco, CA 94158

## **Police Complaint**

https://www.sanfranciscopolice.org/get-service/police-complaint

The San Francisco Police Department is committed to ensuring that all of our officers and civilian staff provide unbiased, quality service to our City's diverse communities. Toward that goal, the SFPD and the City of San Francisco provide several ways to file a complaint.

The Department of Police Accountability is charged with impartially investigating complaints against SFPD officers and making policy recommendations regarding police practices. You can also call the DPA at <u>1-415-241-7711</u> (the TTY line is <u>1-415-241-7770</u>) or visit the Department of Police Accountability website to file a complaint at <u>https://sfgov.org/dpa/</u>.

The DPA is located at 1 South Van Ness Ave., 8th Floor, San Francisco, CA 94103.

You may also contact a department supervisor at any SFPD police station. <u>Each station</u> is open 24 hours a day. SFPD personnel are required to receive complaints courteously and to assist you with filing them.





### Join the SFPD – and be part of San Francisco's finest!

San Francisco is a world-class city with a world-class police force. From Fisherman's Wharf to Golden Gate Park and from Nob Hill to the Tenderloin, whether we're on foot patrol, horseback, or in squad cars, investigating felonies, responding to emergencies or leading classes on public safety, we're working with you to help keep our community safe.

"The San Francisco Police Department offers qualified men and women the opportunity to make a positive difference in our citizens' daily lives. I encourage you to apply today to see how you can become one of San Francisco's finest."

- Chief William Scott

### Applying is easy!

We are accepting Entry Level (Q-2) Police Officer applications. To apply please follow the 2-step process:

- 1. Apply with the City and County of San Francisco at www.jobaps.com/sf (Entry Level (Q-2) Police Officer)
- Go to <u>www.nationaltestingnetwork.com</u>, choose law enforcement and register to take the San Francisco Police Department's Written Examination\*.

\*As part of this process, you will need to establish an account with NTN. A fee is required to take the written examination. Candidates with demonstrated financial hardship may submit a request to have the fee waived prior to test registration. See "Candidate FAQ #27" on the NTN website (<u>https://nationaltestingnetwork.com/publicsafetyjobs/faqs.cfm</u>) to learn more on how to apply for a fee waiver.

#### Have Questions? Contact the San Francisco Police Department Recruitment Unit

1245 3<sup>rd</sup> Street, 5<sup>th</sup> Floor, San Francisco, CA 94158 Phone: 415-837-7270 Fax: 415-575-6095



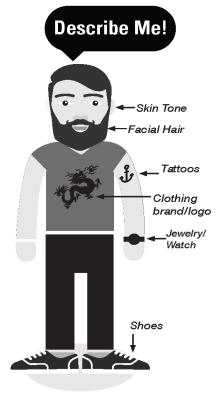


The San Francisco Police Department values diversity in its workforce, and is committed to fair and equal treatment of all applicants for employment. Discrimination on the basis of sex, race, religion, color, national origin, ancestry, disability, medical condition, marital status, sexual orientation, or other protected categories is prohibited and unlawful.



# Taraval Station





#### How to Describe a Suspect

Providing a detailed description of a criminal suspect can help solve crimes in San Francisco. Suspects can easily change their appearance with a hat, jacket or glasses. It is important to be mindful of unique characteristics such as body markings, tattoos, shoes and specific clothing markings, like logos.

#### Note the Following Unique Characteristics:

Race	Sex	Age	_Height	Weight
Hair	Eyes	Complexion_		
,	al Characteristics (slig nustache, glasses)	ght or heavy build,	scars, marks	, tatt <b>oos</b> , mann <b>er o</b> f

- Clothing (type and color, logos or brand names, shoes, jewelry, accessories)
- Weapon (type of weapon used by the suspect: rifle, shotgun, automatic, revolver, knife)
- · Remarks (note anything the suspect says, accent, any names used)
- Means of Escape (vehicle or foot, license plate number, year, make, model, color, traveling in which direction)

If it's safe, take a photo of the suspect, vehicle, license plate number, etc.

# What to Do During an Emergency

#### How to Call 911 in an Emergency

- ☑ Remain Calm and Dial 911 Immediately
  - WHEN to Dial 911
    - · If a crime is posing an immediate threat to you or others
    - · If there is a medical emergency
    - · If the incident is in progress
    - · If the incident just occurred and you know where the suspect is
- ☑ State the following information:
  - WHERE the incident is happening and WHAT is occurring,
  - for example: "I'm at 1234 Market Street and I've just been robbed"
  - · Tell the operator if you are in immediate danger or are being threatened
  - Be brief, clear and accurate
- As long as it is safe, stay on the line and answer the operator's questions
- Describe each suspect separately from head to toe (see more information on the back of this card)

#### **Other Methods of Reporting**

- ☑ To file a report online, visit sanfranciscopolice.org/Reports
- ☑ For TTY users, pressing the space bar every few seconds will help your call be recognized faster
- ☑ For non-emergency reporting, dial 311 or 415-553-0123 within SF or 415-701-2311 outside SF
- ☑ To call SFPD dispatch directly, dial 415-553-8090

### When in doubt, call 911







## Make the Right Call SF

Make the right call. Keep 9-1-1 available for emergencies.

#### 9-1-1

Police, Fire & Medical

#### Available 24/7

Is there a danger to life, property or the environment?

Is there a crime in progress?

Is someone having a medical emergency and needs immediate assistance?

Is there a fire?

If you answered YES to any of these questions, immediately call 9-1-1.

#### 3-1-1

City Services & Information Available 24/7

Police reports for crimes not in progress such as:

- -Auto Burglaries
- -Petty Theft
- -Vandalism

Report graffiti, potholes, abandoned vehicles, or blocked driveways.

- Garbage and recycling services
- Street and park maintenance
- Property Tax Payments
- **Birth Certificates**

Marriage Licenses

**Business Registration** 

#### 415-553-0123 Police Non-Emergency Assistance Available 24/7

Noise complaints

Loitering

Citizen standby

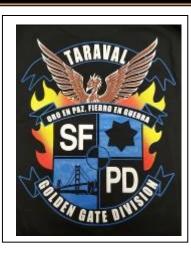
Wellness checks





## SFPD RESOURCES

EMERGENCY: 911 Non-Emergency: 553-0123 Cell Phone 911: 911 / 553-8090 Customer Service Center: 311 SFPD 24 hour Tip Line: 575-4444 Anonymous Tip-Line 575-4444 Chinese Tip Line: 558-5588 Text a Tip: Tip411 (847411) Blessing Scam Hotline: 553-9219 Graffiti Abatement: 850-6951



## **TARAVAL STATION RESOURCES**

Taraval Station: 759-3100 A/Captain Aaron Lozada: 759-3100 - Aaron.Lozada@sfgov.org Patrol Lieutenants: 759-3100 Taraval Administration & Community Sgt.: 759-3120 – Sgt. Lynn Pomatto Taraval Permits/ Code Abatement: 759-3123 – Officer Matt Faliano Neighborhood Deputy District Attorney: 553-1752 - Jack Shannon Website: www.taraval.org / Taraval Station E-mail: SFPDTaravalStation@sfgov.org To Reserve Our Community Room: taravalcommunityroom@sfgov.org (closed due to Covid)

## **OTHER RESOURCES**

Dept. of Parking & Traffic: 553-1943 DPW Dispatch 695-2020 S.A.F.E. 553-1984



YOU CAN CALL 311 TO CONTACT THE DEPT. OF PUBLIC WORKS AND THE DEPT.OF PARKING AND TRAFFIC / SFMTA. YOU CAN ALSO REPORT/REQUEST: STREET OR SIDEWALK CLEANING GRAFFITI STREETLIGHT REPAIR ULLEON DOCTOROC

ILLEGAL POSTINGS ABANDONED VEHICLES

AND MUCH MORE... CHECK OUT THEIR WEBSITE AT SF311.ORG.

### **ALL EMERGENCY CALLS: 911**

#### Dispose of Unwanted and Expired Medication at Taraval Station

There is a secured bin at Taraval Station where you can dispose of unwanted and expired medication at any time of the day or night. The bin will accept any type of prescription and off the shelf medication.

When disposing the medication, please leave it in the original container with your personal information crossed out or removed. You can also place the medication into a clear plastic zip top bag-

gies. Contact the front desk officer and inform them that you want your medication dispose of. The officer will assist you. Please note that once an item that had been disposed of inside the bin, we cannot retrieve it. So make sure your ring, cell phone or anything of value is not accidentally disposed of.



#### We, the members of the San

Francisco Police Department, are committed to excellence in law enforcement and are dedicated to the people, traditions and diversity of our City. In order to protect life and property, prevent crime and reduce the fear of crime, we will provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.