Taraval Station Newsletter

July 26 - August 1



Hello everyone,

I hope you are all having an enjoyable summer and taking a bit of time off to recharge. One thing I think is important to talk about is keeping yourself safe from Covid either at home, work or on vacation.

With the emergence of the Delta variant of Covid it is important to maintain good personal hygiene, mask up when appropriate according to guidelines and maintain your social distancing when possible.

Also, I know it is a personal decision on whether to get vaccinated or not so it's totally up to you. I chose to get vaccinated because I am around so many people including the Officers at my station and my elderly in-laws and my own mother. I kept myself informed as best as I could and ultimately, I felt the vaccine was right for me.

I know it feels frustrating think we were getting past this pandemic to only have new restrictions put in place. Also, I have seen fully vaccinated Officers get Covid, so I know this disease is still lingering. I hope they do not get seriously ill, and my hope is they are protected by the vaccine.

So please be safe, be healthy, stay informed and make the decisions you feel comfortable with. Remain strong and together we can overcome this new setback.

Be safe, - Nicholas Rainsford

-Compared to the same date last year, 2020; as of 08/01/21 we are currently down 10% in theft from vehicles and 9% in motor vehicle theft. However, we are up 4% in robberies and 4% in assaults, 72% in home and commercial burglaries.

If you are reporting a crime in progress, dial 9-1-1(415-553-8090 on

cell phones) to report fires, medical emergencies or any emergency related to public safety. To report a non-emergency incident (a crime that has already occurred and the suspects are gone) please call the SFPD non-emergency phone number at 415-553-0123 or you can go online to file certain reports at https://www.confrancies.ong/get-

www.sanfranciscopolice.org/getservice/police-reports/file-policereport

- Taraval Station



Captain Nicholas Rainsford

Commanding Officer

Taraval Station



Next Community Meeting:

Captain Nicholas Rainsford Thursday, August 19, 2021 6:00 PM

In Person at Taraval Station & Virtual (via Zoom)

Thank you for subscribing to our Newsletter.

Please follow us on:

Twitter:

@SFPDTaraval

Website: http://www.taraval.org

Inside this issue:

- 1 Newsletter
- 2 Prepared Meals for San Francisco District 11 Residence
- 3 SFPD Academy Immersion Program
- 4 SFPD Arrest SOMA Homicide Suspect
- 5 SFPD Search for Homicide Suspect
- 6 Preventing Garage Door Break Ins
- 8 Package Theft Prevention Guide
- 9 SF Safe Camera Program / Register your Camera with the District Attorney's Office
- 10 Crime Definitions
- 11 Domestic Violence and Elder Abuse Referral
- 12 Previous Week Notable Incidents
- 15 Crime Maps (July 26 Aug 1)
- 18 Requesting Police Report Copy
- 19 Community Boards
- 20 Police Commission Disciplinary Actions Report
- 21 Definition of Suspicious Activity & Community Policing
- 22 What To Do During an Emergency
- 23 Make the Right Call SF
- 24 Bias-Free Policing & Not On My Watch
- 25 Police Commendation / Complaint & Whistleblower Program
- 26 Community Surveys
- 27 Resource Phone List









SFPD Academy Immersion Program

Last week William Barnickel from Irving St Merchants Association spoke to the most recent academy class regarding the importance of interaction between the merchants in the commercial corridor and Officers





San Francisco Police Arrest SOMA Homicide Suspect 21-145

AUGUST 02, 2021 | 1:38 PM

On Saturday, July 31, 2021, at approximately 11:42 a.m., a 30-year-old male entered Richmond Police Station and told officers that he wished to be arrested because he had just stabbed someone. The suspect, identified as Ryan Souva of San Francisco, stated that the incident occurred inside an apartment on the 1500 block of Folsom Street. Officers detained Souva and contacted officers from SFPD's Southern Station to conduct a well-being check on the possible victim in his residence. Officers made entry into the apartment and located the victim, a 76-year-old male, suffering from an apparent stab wound. The victim was pronounced deceased at the scene.

The investigation is being led by the SFPD Homicide Detail. Souva was later transported to San Francisco County Jail where he was booked on one count of murder (187(a) PC).

While an arrest has been made, this remains an active investigation. Anyone with information is asked to call the SFPD Tip Line at $\underline{1-415-575-4444}$ or Text a Tip to $\underline{\text{TIP411}}$ and begin the text message with SFPD. You may remain anonymous.



San Francisco Police Search for Homicide Suspect that Claimed the Life of 16-year-old Girl 21-144

JULY 31, 2021 | 3:22 PM

On Friday, July 30, 2021, at approximately 6:45 p.m., San Francisco Police officers from Bayview Station responded to the unit block of Bertha Lane for a report of a shooting. While responding to the call officers were advised that two female shooting victims, ages 16 and 45, were privately transported to a local hospital. The 45-year-old victim was treated for non-life-threatening injuries and is expected to survive. Despite life-saving efforts, the 16-year-old victim succumbed to her injuries and was pronounced deceased.

Officers located the crime scene on Bertha Lane and remain on scene interviewing witnesses and canvassing for evidence. No arrests have been made in connection with the shooting.

The SFPD Homicide Detail is now leading the investigation.

Investigators are seeking the public's assistance in locating the shooting suspect. Anyone who witnessed the incident, has video or photos of the suspect, or anything they believe will help identify the suspect is asked to contact the SFPD via the SFPD 24-hour-tip line at <u>1-415-575-4444</u>, or Text a Tip to <u>TIP411</u> and begin the message with SFPD. You may remain anonymous.



PREVENT GARAGE DOOR BREAK-INS

Garages can sometimes be the most vulnerable area of the home and they are often the entry point most targeted by thieves because of the easy access to the home. Here are some tips to help secure your garage and protect it from theft.





ALWAYS CLOSE YOUR GARAGE DOOR

This may seem obvious, but just drive through any residential neighborhood and you'll likely see a few wide-open garage doors. This is an invitation to burglars and at the very least, you're allowing passersby to easily view the contents of your garage.



INSTALL MOTION-SENSITIVE LIGHTS

Homes and garages with poor exterior lighting become more appealing targets for burglars. Ensure all entry points are well-lit. Constant lighting supplemented by motion sensitive lighting is best.



REINFORCE THE GLASS ON THE GARAGE DOOR

Add vinyl adhesive to reinforce garage windows. You can also opt for a frosted or translucent glass design to allow sunlight in while obscuring contents inside.



DON'T LEAVE GARAGE DOOR REMOTE IN YOUR CAR

A garage door remote is basically another key into your home and thieves won't hesitate to use it if they find it. Opt to use a remote on a keychain.



INSTALL AN INTERIOR MANUAL GARAGE DOOR LOCK

When leaving on a vacation or for extended periods of time, disconnect automatic door motor and install a manual lock.



TIE EMERGENCY RELEASE CORD

Tying your emergency release cord into a small ball will make it more difficult to reach by thieves who manage to break the garage windows.



INSTALL SURVEILLANCE CAMERAS

There should be at least 1 exterior mounted camera facing the street and registered with the D.A.'s office.



SECURE ANY VALUABLES

Keep all tools in cabinet systems with locks and be sure to hang and lock any bicycles. As much as possible, try to avoid keeping valuable items in the garage or inside vehicles.



HAVE A QUALITY, FUNCTIONING GARAGE DOOR

Garage doors should be as secure, sturdy, and well-built as your front door and should remain in good condition and tight fitting. Deadbolts should also be added to the garage-to-house door.



INSTALL INTERIOR MAIL SLOT HOOD COVER

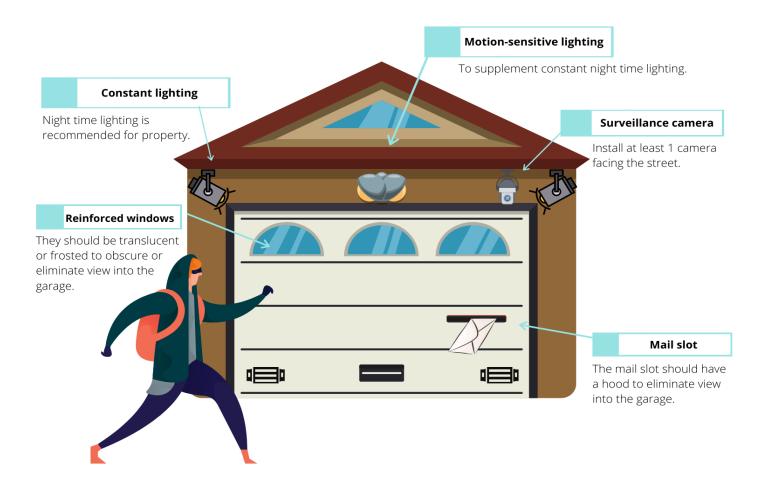
If the garage door is equipped with a mail slot, a hood cover will prevent any view into the garage and its contents, eliminating enticement to enter.

For additional information, please contact SF SAFE at (415) 553-1984 or visit sfsafe.org



PREVENT GARAGE DOOR BREAK-INS

ANATOMY OF A SAFE GARAGE



Your home is only as safe as its weakest entry point.

Your garage is an important part of your home and securing your garage is one of the most essential steps to securing your entire home. It is always recommended to regularly check and update your home's security system and safety measures.

For more information, please contact SF SAFE at (415) 553-1984 or visit sfsafe.org.

With the Covid-19 restrictions lifting in phases and many of us are starting to venture out again, here are some Package Theft Prevention Guide from SFSafe to help prevent your packages from being stolen.



PACKAGE THEFT PREVENTION GUIDE

WON'T BE HOME?

Use the "Hold Package" option at USPS.com to have packages held at location post office for pick up. You can also arrange for neighborhoods to pick up any packages that might be delivered.

USE SPECIAL SERVICES

Use USPS special services like Signature Confirmation or Registered Mail to add a layer of security.

REQUEST NONDESCRIPT PACKAGING

When completing your online order, opt for packaging that conceals the item or select the 'gift' option to ensure package arrives in a plain box especially when ordering from a high-end store.

NETWORK WITH NEIGHBORS

Neighborhood groups on social media or community apps can provide a system for reporting suspicious activity. This is also a good way to keep your deliveries and neighborhood secure.

PORCH AREA VISIBILITY

Keep the porch area clear and visible. The more likely a would-be thief is to be seen, the more likely they are to choose another target.

CUSTOMIZE DELIVERIES

Customize deliveries by adding specific delivery instructions using USPS.com and your tracking number. You can also schedule packages to arrive when you are home or reroute packages.

DELIVER TO SECURE LOCATIONS

Send packages to secure locations such as Amazon Lockers, FedEx and UPS locations, P.O. Boxes, and local post office.

USE MODERN ALTERNATIVES

Take advantage of contemporary options like smart lockers, lockboxes, cameras, motion detection lighting, alarms like Package Guard, and services like Doorman.



Visit www.sfsafe.org for more safety tips

nfo@sfsafe.org | (415) 553-1984





SF SAFE CITY CAMERA PROGRAM



Through the SF SAFE City Camera Program, we address public safety needs and help reduce crime through collaboration.

By partnering with community stakeholders, such as local merchant associations, businesses, and community residents from San Francisco's high trafficked neighborhoods, commercial corridors, and our City government, we identify specific needs, install public safety cameras and create, develop, and implement safety plans with a meaningful community-led and community-driven process.

Through this program, SF SAFE targets high-risk and high-traffic city blocks comprising about 20-30 businesses or residential areas for the installation of high definition security cameras and surveillance technology. Typically, a coverage area of about 18-24 camera views per corridor is provided. Camera installation projects for commercial corridors take about 12 weeks from start to finish and encompass outreach, assessment, mapping and system installation. We work with technology vendors as the technology solutions and data privacy provider for this program, accountable to the most stringent level of self-imposed policy standards.

In addition to the security cameras acting as a visible crime deterrent, the footage is an extraordinary tool in assisting businesses and community members in the investigation of criminal activity if/when any occur. This program levels the playing field, holding all involved accountable, creating an equitable and true evidence chain for investigators and public defenders alike, as an innovative alternative policing tool empowering communities to take ownership over their own public safety needs.

To learn more about the SF SAFE City Camera Program, email sfsafe.org.



SAN FRANCISCO DISTRICT ATTORNEY

Register Your Camera

The San Francisco District Attorney's Office invites you to register your security camera below. The goal of the program is to deter crime and promote public safety through collaboration between the San Francisco District Attorney's Office and the communities we serve. Please complete and submit all fields below, and carefully review the Policy & Terms of Use.

Register Your Camera – San Francisco District Attorney (sfdistrictattorney.org)

Crime Definitions

Robbery – The taking or attempting to take anything of value from the care, custody, or control of a person or persons by force or threat of force or violence and/or by putting the victim in fear

Assault – An assault is an unlawful attempt, coupled with the present ability, to commit a violent injury on another person.

Battery - (Misdemeanor battery) is any willful and unlawful touching of another. (Felony battery) is the use of force or violence upon the person of another that causes serious bodily injury.

*Assault is when a person swings their arm and battery is when that arm makes contact with another person.

Aggravated Assault – An unlawful attack by one person upon another for the purpose of inflicting severe or aggravated bodily injury. This type of assault usually is accompanied by the use of a weapon or by means likely to produce death or great bodily harm.

Burglary – The intent upon entry into a property to commit grand theft, petty theft, or any felony.

Grand Theft – Grand theft is theft committed when the value of the money, labor, or property taken exceeds \$950.

Petty Theft – Theft where the value of the property taken is less than \$950.



Domestic Violence

Domestic violence and abuse involve people in a relationship, whether they're married, living together, dating, separated, LGBTQ+ or straight. Domestic violence and abuse can include psychological mistreatment such as name-calling or insults, stalking and harassing behavior, isolating a partner in the home, withholding money or outright assault.

-Remember: Domestic violence is never okay. It is not your fault and help is available.

If you are the victim of domestic violence, call:

9-1-1 in an emergency

1-415-553-0123 for SFPD non-emergency support

2-1-1 for a multilingual directory of community services

1-877-503-1850 for La Casa de las Madres, a 24-hour crisis support group that works closely with the SFPD

1-800-799-7233 for the National Domestic Violence Hotline

You can also talk to your doctor. Most healthcare providers are trained to report domestic abuse and offer help to the victims. Be aware that they are also required by law to report such crimes.

San Francisco police are here to help

The SFPD Special Victims Unit (SVU) is located at 850 Bryant Street, fifth floor, and is open Monday through Friday, 8:00 AM to 5:00 PM, <u>1-415-553-9225</u>. We investigate all felony arrest cases involving domestic abuse against minors and adults and bring cases to the District Attorney's office for prosecution.

We also investigate cases in which arrests have not been made. If you are a victim in a case in which there has been no arrest, we will call to advise you on your next steps and what services may be available. Please remember to notify us if you do not want us to leave a message.

The SFPD works closely with <u>La Casa de las Madres</u>. La Casa offers crisis response and support services including counseling and shelter to domestic violence victims.

Under CA Family Code § 6228, incident reports requested by a victim or their representative for the alleged crimes of domestic violence, sexual assault, stalking, human trafficking, and abuse of an elder or dependent adult are entitled to receive copies within five working days of the request, unless good cause for delay exists. If good cause exists, reports shall be released no later than ten working days after request is made. Contact SFPD's Crime Information Services Unit (CISU) at 1-415-575-7232 for assistance.

More resources:

A list of shelters, hotlines, & programs in San Francisco

Domestic violence information from the San Francisco Department of Health

Elder Abuse

Elder abuse can take many forms. It can include physical abuse, emotional abuse, neglect, abandonment, sexual abuse or financial abuse. The abusers may be the elders' family members or caregivers.

Warning signs of elder abuse

- Depression or confusion
- Unexplained bruises, burns, or scars
- Weight loss for no apparent reason
- Signs of trauma, such as rocking back and forth
- Agitated, violent or seems withdrawn
- Disheveled, with unwashed hair or dirty clothes
- Bed sores or other preventable conditions
- Recent or sudden financial loss

If you are an elder who is being mistreated or you know an elder showing signs of abuse, call:

9-1-1 in an emergency

2-1-1 for a multilingual directory of Bay Area community services

1-415-553-0123 for SFPD non-emergency support

1-800-971-0016 for the Friendship Line at the Institute on Aging

San Francisco police are here to help

The SFPD SVU investigates all felony arrest cases involving abuse and neglect involving someone 65 years or older or a dependent adult between the ages of 18 and 64. We also review non-arrest and misdemeanor cases and send them to the District Attorney if warranted. SVU is located at 850 Bryant Street, fifth floor, and is open Monday through Friday, 8:00 AM to 5:00 PM, 1-415-553-9225.

For more information on elder abuse:

The National Institute on Aging provides extensive information on elder abuse;

The Eldercare Locator, reachable by phone at <u>1-800-677-1116</u>, offers support programs for elders in your community.

Previous Week Notable Incidents

*** Not all crimes are reported in the daily report, addresses shown are the "Unit Block" where the incident took place.

Daily Crime Report :: Mon–July 26, 2021

Discharging Firearm - Case# 210473726

9:44 pm

00 Holloway Ave

The witness reported hearing two people arguing before hearing gun shots being fired. Responding officers arrived at the location and located several fired cartridges after a search.

Daily Crime Report :: Tue – July 27, 2021

Evading Police - Case# 210475471

5:44 pm

Cambon Dr & Felix Ave

Responding officers were in the area tracking a stolen vehicle and attempted to conduct a traffic stop once it was located. However, the vehicle immediately drove away from the officers. The officers did not pursue the vehicle due to the unsafe manner in which it was being driven away from them.

Daily Crime Report :: Wed – July 28, 2021

Fire Report - Case# 210478839

10:02 pm

Randolph St & Ralston St

Officers were on patrol in the area when they observed a vehicle that was on fire, which was later extinguished by the SFFD. The victim stated that he had observed and heard five suspects setting off fireworks before he was informed, several minutes later, that his truck was on fire.

Battery - Case# 210477819

2:34 pm

45th Ave & Ulloa St

The victim reported that she had been walking when she bumped into a trash can, which caused it to fall and spill garbage on to the ground. The victim was then grabbed by the suspect who demanded that she clean the fallen trash.

Robbery - Case# 210477671

1:26 pm

100 Broad St

The victim reported that he had been working when the suspect, who was in a wheelchair, began to shoplift items. The victim attempted to record the incident but the suspect brandished a gun at the victim. When the suspect exited the store with the stolen merchandise, the victim attempted to follow the suspect. The suspect responded by pointing the gun at the victim before leaving the area.

Previous Week Notable Incidents (Cont.)

Robbery - Case# 210476372

1:30 am

100 Font Blvd

The victim reported that he had been staying at the building in the past several days and had returned to find that the apartment door was locked. The victim knocked and the suspect opened the door before asking if the victim wanted to gamble. The victim said that he didn't and the suspect suddenly started punching him. A second suspect then took the victim's property and a third suspect stabbed the victim's legs before all the suspects fled with the stolen property. The injured victim returned to the lobby where two people, who were known to him, helped him back to the room and cleaned his wounds.

Daily Crime Report :: Thu – July 29, 2021

<u>Traffic Violation – No Driver's License Issued – Case# 210481321 – Cited 9:39 pm</u>

19th Ave & Santiago St

Officers were on patrol in the area when they observed a vehicle failing to stop at a red light. The officers conducted a traffic stop and a computer check on the driver revealed that he had never been issued a driver's license. The driver was cited.

Suspended Driver's License - Case# 210479730 - Cited

11:07 am

Ocean Ave & Howth St

Officers were on patrol in the area when they observed a vehicle with an expired registration from 2017. The officers conducted a traffic stop and a computer check on the driver revealed that his license had been suspended. The driver was cited.

Warrant Arrest - Arrested - Case# 210479291

8:55 am

41st Ave & Taraval St

Officers were on patrol in the area when they observed a known subject, who had two arrest warrants. The officers attempted to detain the suspect but the suspect immediately fled from them. Shortly after, with the help of an unknown bystander, the suspect was arrested.

Daily Crime Report :: Fri – July 30, 2021

No notable incidents for this day. For more information, Go to http://www.taraval.org/?p=19278

Daily Crime Report :: Sat – July 31, 2021

Battery - Case# 210484795

3:05 pm

3800 Judah St

The victim reported that she had observed the juvenile suspects climb on to the back of the MUNI train and told them to stop for safety reasons. The suspects responded by confronted the victim and one of the suspects used his shoulder to purposely bump into the victim as they left the train.

Note: Not all crimes are reported here

Assault - Case# 210484397

10:15 am

1200 La Playa St

The victim, a store employee, reported that he had been working when the suspect and his child entered the store to purchase a drink. The suspect was not wearing a mask and the victim pointed to a sign stating that a masks were mandatory in the store. The suspect responded angrily and threw the drink at the victim. The suspect then exited the store and left the area.

Daily Crime Report :: Sun – August 01, 2021

No notable incidents for this day. For more information, Go to http://www.taraval.org/?p=19283

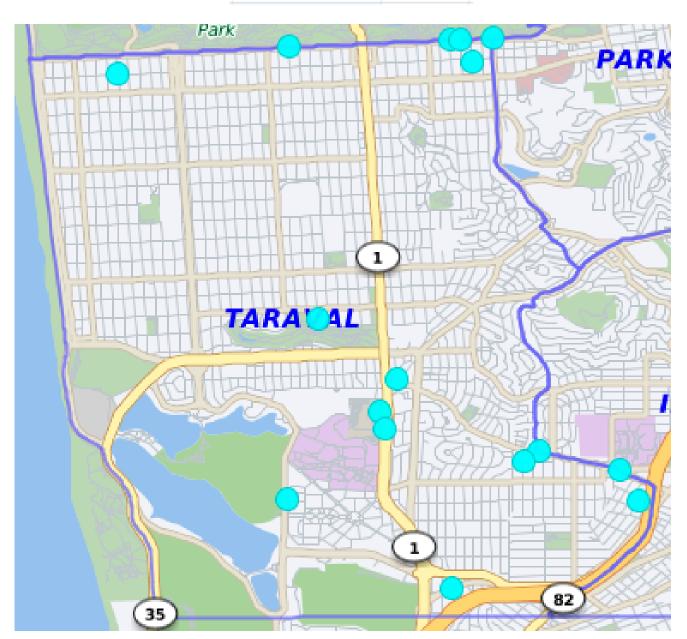
Read More Daily Crime Reports

Do you want to know what happens daily in the District?

Read more at http://www.taraval.org/?cat=14

Auto Burglaries 07/26/21 - 08/01/21

Auto Burglaries 19



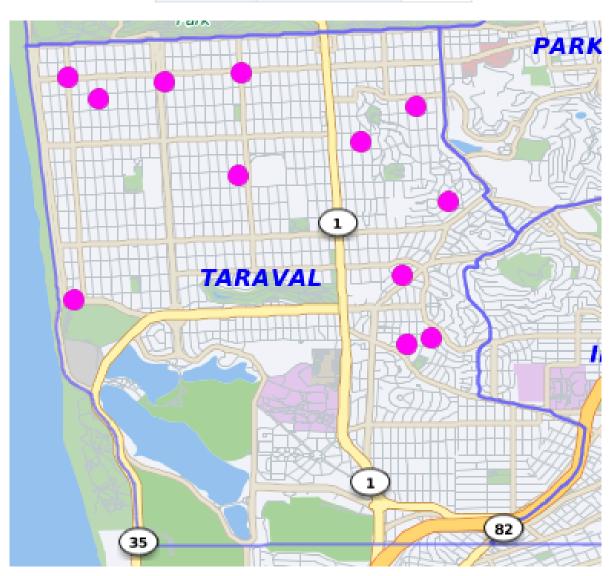
If the dots does not add up to the number, there may be multiple incidents with the same address.

*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available. *Production date 08/03/21 - 0800 hrs*

Commercial and Residential Burglaries

07/26/21 - 08/01/21

BURGLARY	Attempted Forcible Entry	3
	Forcible Entry	5
	Unlawful Entry - No force	4
		12

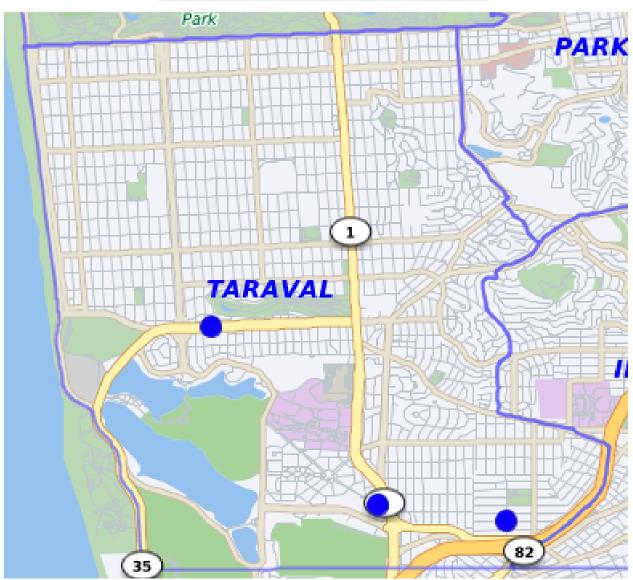


If the dots does not add up to the number, there may be multiple incidents with the same address.

*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available. *Production date 08/03/21 - 0800 hrs*

Robbery 07/26/21 – 08/01/21

ROBBERY	Firearm	1
	Knife or Cutting Instrument	1
	Other Dangerous Weapon	0
	Strongarm (no weapon)	1
		3



If the dots does not add up to the number, there may be multiple incidents with the same address.

*Note: The map accurately reflects the information available at the time of preparation. Numbers may or may not change as more information becomes available. *Production date 08/03/21 - 0800 hrs*

Request a Police Incident Report Copy

The San Francisco Police Department is concerned for your health and safety, especially during the COVID-19 pandemic. We have closed our in person request window at Police Headquarters (1245 3rd Street) to adhere to social distancing recommendations and to minimize exposure to the coronavirus. Please note copies of Police Incident Reports ARE NOT available from Police Stations. Obtaining a copy of your report is FREE. See options below to request a police report.

I WOULD LIKE TO REQUEST A COPY OF MY POLICE REPORT *REPORTS ARE NOT TO BE RELEASED AT DISTRICT STATIONS*

Determine the type of report and whom is requesting:

- Victim of a DV, Sexual Assault, Stalking, Elder Abuse, or Human Trafficking Go to Step 2
- General Crime or Collision Report Go to step 3
- Public Information or Voluminous Requests-Go to Step 4
- Media requests direct to Media Relations 415-837-7395 or sfmediarelations@sfgov.org

Station personnel are not authorized to release this report to the public. The release will be facilitated through CISU only (sfpd.records@sfgov.org)

Victim of DV, Sexual Assault, Stalking, Elder Abuse, or Human Trafficking

1. Provide SFPD Form 591 (appropriate language version) to requestor.

- 2. During business hours (0800 hrs. to 1700 hrs. Monday Friday) Call CISU 415-575-7232 and ask to speak with a Supervisor. They will walk you through next steps.
- 3. NOT during business hours (1800 hrs. to 0800 hrs. or anytime Saturday and Sunday), notify the requestor that they may mail, email or provide form to CISU in person. CISU will process the request within 5 business days.

CISU is located at Police Headquarters 1245 3rd Street, Main Floor Lobby. CISU is open to the public from 0800 hrs. to 1700 hrs. Monday - Friday.

For more info go to SFPD website → Get Service → Obtain a Police Report or Traffic Collision Report → Domestic Violence, Sexual Assault, Stalking, Human Trafficking, Elder Abuse

**Note to Station: On occasion CISU may contact Station personnel to facilitate the validation of an individual's identification. CISU will provide instruction at time of contact.

Station personnel are not authorized to release this report to the public. The release will be facilitated through CISU only (sfpd.records@sfgov.org)

- 1. General Crime: Provide SFPD Form 491E (or appropriate language version) to requestor. They may mail, email or provide form to CISU in person. CISU will process the request within 10 calendar days
- 2. Collision report (Hit & Run, Drunk Driving and Personal Injury cases): Provide SFPD Form 491E (or appropriate language version) to requestor. Generally, a Collision report is not available until a minimum of 5 days after the date of the incident.

For more info go to SFPD website → Get Service → Obtain a Police Report or Traffic Collision Report

Public Information or Voluminous Requests or requests for incident photos, video, body camera footage, statements, etc. direct them to make a Public Records Request via:

https://www.sanfranciscopolice.org/get-service/public-records-request

SFPD 602

August 2021 18

3

4

2



Community Boards Conflict Resolution Center

601 Van Ness Avenue, Suite #2040, San Francisco, CA 94102 (415) 920-3820 • CommunityBoards.org

WHAT IS MEDIATION?

Mediation is a confidential and voluntary meeting where people discuss difficulties they are having with each other assisted by impartial third-parties, our Community Mediators.

Mediators help people come up with workable and lasting solutions. They do not give advice or make judgments. The goal is to help everyone feel heard, understood and respected.

IS THIS YOUR PROBLEM?

- Noise disturbance
- · Landlord & tenant disputes
- · Roommate disagreements
- · Family conflicts
- · Neighbor issues
- Communication breakdowns
- Harassment
- · Tree & vegetation care
- Fence maintenance
- · Property repairs
- · Pet problems
- Parking issues
- Vandalism or graffiti
- · Or something else?

Start Your Mediation Today!

¿QUÉ ES LA MEDIACIÓN?

La mediación es una reunión de tipo voluntario y confidencial, en donde las personas que se encuentran en dificultades con otras se reunen para discutir entre ellas con la ayuda imparcial de terceras personas, las cuales son nuestros mediadores comunitarios.

Los mediadores ayudan a la gente a encontrar soluciones prácticas y duraderas. Los mediadores no dan consejos ni hacen juicios. El objetivo es ayudar a todos a sentirse escuchados, comprendidos y respetados.

¿ES ÉSTE SU PROBLEMA?

- · Bulla, ruido
- Disputas entre propietarios e inquilinos
- Desacuerdos entre compañeros de cuarto
- · Conflictos familiares
- · Problemas de vecinos
- · Interrupciones de la comunicación
- · Acoso, hostigamiento
- · Cuidado de la vegetación
- · Cuidado de la cerca
- · Reparaciones de propiedades
- · Problemas con las mascotas
- · Problemas con el estacionamiento
- · Vandalismo o graffiti
- · Otros problemas

¡Inicie hoy su mediación!

何謂調解?

調解是一種另類解決爭議的方 法,由獨立第三者(我們的社 區調解員)協助調解爭議雙方 的矛盾。調解過程是完全自願 及保密的。

調解員協助當事人通過談判尋求共同所能接受的最終解決方案。調解員是客觀的,不會參與自己的意見,或者判斷。除了解決矛盾,調解的目的是讓當事人雙方覺得他們的問題被重視,理解和尊重。

您是否遇到過以下的問題?

- 噪音干擾
- 業主與租客的糾紛
- 室友分歧
- 家庭衝突
- 鄰居關係
- 溝通障礙
- 緊擾
- 花木樹草的護理
- 護欄維修
- 物業維修
- 確物問題
- 停車問題
- 惡意破壞或塗鴉
- 其他問題

今天開始調解!



Police Commission Disciplinary Actions "Veronese" Reports

Quarterly Disciplinary Review Board report is located at:

https://sfgov.org/policecommission/police-commission-disciplinary-actions-veronese-reports

Published Reports

Information to the community on Use of Force, Early Intervention System, FDRB Reports, Reports on IAD and Police Commission Sustained Complaints and Sworn Demographics and General information regarding the investigation of Officer Involved Shootings, including the Quarterly Update on Officer Involved Shooting Investigations located at:

https://www.sanfranciscopolice.org/your-sfpd/published-reports

Department Published Reports

Use of Force, Stops & Arrests

The Quarterly Report on Arrests, Uses of Force and Stop Data is published quarterly per section 96.A.3 of the San Francisco Administrative Code.

Firearms Discharges

Every time an officer discharges their weapon, no matter the circumstance, the Department convenes the Firearms Discharge Review Board (FDRB) per DGO 3.10. The FDRB meets as needed quarterly, and findings of the FDRB are presented to the San Francisco Police Commission.

Early Intervention System

The San Francisco Police Department's Early Intervention System (EIS) is a structured system that identifies and manages behaviors that result in performance related problems by individual members. The EIS system, per DGO 3.19, is a non-disciplinary intervention to assist members in professional development. EIS publishes reports quarterly.

Officer Involved Shootings (OIS) Historical Data

Officer Involved Shootings, Suspect-Involved, 2009 – 2019

SFPD updates the yearly statistics for the Officer Involved Shootings (OIS) Historical Data each year in February for the prior year.

Memorandum of Understanding (MOU) between the San Francisco District Attorney's Office and the San Francisco Police Department

The MOU outlines the agreement between the San Francisco District Attorney's Officer and the San Francisco Police Department regarding the procedures for the criminal investigation of "Covered Incidents" to determine if an officer committed a criminal offense.

Historical Traffic Stops Reports

The Department previously used eStop to collect information on traffic stops. On July 1, 2018, the Department discontinued the use of eStop and began using the State of California's Stop Data Collection System (SDCS). Current stop data collection can be found in the quarterly 96a Use of Force/Encounter Report for the correlating quarter.

Definition of Suspicious Activity

Suspicious activity is any observed behavior that could indicate a crime-related incident has been committed, or about to be committed. Unusual items or situations: A vehicle is parked in an odd location, a package/luggage is unattended, a window/door is open that is usually closed, or other out-of-the-ordinary situations occur.

Examples of Suspicious Activity:

- An individual peering into vehicles, to try, and locate any valuables left unattended.
- An individual trying door handles to vehicles, and/or residences to gain access to the vehicle and/or residence.
- An individual checking front doors of residences to locate any unattended packages or individuals following delivery trucks to see where the truck is dropping off packages.
- Please dial 911 to report crimes in progress, suspicious activity or for life threatening emergencies. If it is not an emergency, dial (415) 553-0123.



Definition of Community Policing

Community policing, or community-oriented policing, is a strategy of policing that focuses on police building ties and working closely with members of the communities.

Homeless Outreach and Outreach to Drug Users:

Taraval Station has two officers that coordinate with city agencies to provide outreach and assistance to rehabilitate those who are dependent on illegal drugs and outreach to homeless individuals to connect them with resources and support.

Foot Patrols:

Taraval Station has 3 foot beat locations. These officers are assigned to Irving St, West Portal Ave and Ocean Ave.

Monthly Police Community Relations Meetings:

Monthly community meeting are currently on hold due to the current situation, we will update everyone with the date and location of our next meeting. Stay tune for more info.

Email Updates:

Taraval Station will send out newsletter updates to residents in the District that alerts residents of crime trends, upcoming community events, crime prevention tips, and information on how to contact officers at the District Station.



How to Describe a Suspect

Providing a detailed description of a criminal suspect can help solve crimes in San Francisco. Suspects can easily change their appearance with a hat, jacket or glasses. It is important to be mindful of unique characteristics such as body markings, tattoos, shoes and specific clothing markings, like logos.

Note the Following Unique Characteristics:

ce	Sex	Age	Height	Weight
irEyes		Complexio	n	
,	` `	t or heavy buil	d, scars, marks	, tattoos, manner of
Clothing (type and	d color, logos	s or brand nan	nes, shoes, jewe	elry, accessories)
Weapon (type of v	weapon used	I by the suspe	ect: rifle, shotgur	n, automatic,
Remarks (note an	ything the su	ıspect says, a	ccent, any name	es used)
· ·	`		ate number, yea	r, make, model,
	Physical Characte walk, mustache, good Clothing (type and Weapon (type of vrevolver, knife) Remarks (note and Means of Escape	Physical Characteristics (sligh walk, mustache, glasses) Clothing (type and color, logos Weapon (type of weapon used revolver, knife) Remarks (note anything the sum of Escape (vehicle or for	Physical Characteristics (slight or heavy built walk, mustache, glasses) Clothing (type and color, logos or brand nan Weapon (type of weapon used by the susper revolver, knife) Remarks (note anything the suspect says, a	Physical Characteristics (slight or heavy build, scars, marks walk, mustache, glasses) Clothing (type and color, logos or brand names, shoes, jewed Weapon (type of weapon used by the suspect: rifle, shotgur revolver, knife) Remarks (note anything the suspect says, accent, any name Means of Escape (vehicle or foot, license plate number, years)

If it's safe, take a photo of the suspect, vehicle, license plate number, etc.

What to Do During an Emergency



How to Call 911 in an Emergency

- ☑ Remain Calm and Dial 911 Immediately
 - · WHEN to Dial 911
 - · If a crime is posing an immediate threat to you or others
 - · If there is a medical emergency
 - · If the incident is in progress
 - · If the incident just occurred and you know where the suspect is
- ☑ State the following information:
 - WHERE the incident is happening and WHAT is occurring, for example: "I'm at 1234 Market Street and I've just been robbed"
 - · Tell the operator if you are in immediate danger or are being threatened
 - Be brief, clear and accurate
- oxdot As long as it is safe, stay on the line and answer the operator's questions
- ☑ Describe each suspect separately from head to toe (see more information on the back of this card)

Other Methods of Reporting

- ☑ To file a report online, visit sanfranciscopolice.org/Reports
- ☑ For TTY users, pressing the space bar every few seconds will help your call be recognized faster
- ☑ For non-emergency reporting, dial 311 or 415-553-0123 within SF or 415-701-2311 outside SF
- ☑ To call SFPD dispatch directly, dial 415-553-8090

When in doubt, call 911





Make the Right Call SF

Make the right call. Keep 9-1-1 available for emergencies.

9-1-1

Police, Fire & Medical Available 24/7

Is there a danger to life, property or the environment?

Is there a crime in progress?

Is someone having a medical emergency and needs immediate assistance?

Is there a fire?

If you answered YES to any of these questions, immediately call 9-1-1.

3-1-1

City Services & Information

Available 24/7

Police reports for crimes not in progress such as:

- -Auto Burglaries
- -Petty Theft
- -Vandalism

Report graffiti, potholes, abandoned vehicles, or blocked driveways.

Garbage and recycling services

Street and park maintenance

Property Tax Payments

Birth Certificates

Marriage Licenses

Business Registration

415-553-0123 Police Non-Emergency Assistance Available 24/7

Noise complaints

Loitering

Citizen standby

Wellness checks

KEEP 9-1-1 AVAILABLE FOR EMERGENCIES 9-1-1 3-1-1 415-553-0123 POLICE, FIRE & MEDICAL CITY SERVICES & INFORMATION POLICE NON-EMERGENCY ASSISTANCE AVAILABLE 24/7 AVAILABLE 24/7 AVAILABLE 24/7 · Is there a danger to life, Noise complaints · Police reports for crimes Loitering property or the environment? not in progress such as: · Wellness checks Auto Burglaries · Is there a crime in progress? - Petty Theft · Is someone having a medical - Vandalism emergency and needs · Report graffiti, potholes, immediate assistance? abandoned vehicles, or · Is there a fire? blocked driveways. If you answered YES to any of Garbage and recycling these questions, immediately services call 9-1-1. · Street and park maintenance · Property Tax Payments · Birth Certificates MAKETHERIGHTCALLSF.ORG Marriage Licenses · Business Registration



SAN FRANCISCO POLICE Everyone deserves to be treated fairly.

SFPD officers undergo Implicit Bias & Procedural Justice training. Our goal is ensure fair, impartial community policing.

We're dedicated to providing Safety With Respect for All.

Learn about our ongoing efforts to eliminate bias and increase accountability at sanfranciscopolice.org/bias-free

無偏見警務
每個人都應該得到公平的對待。
SFPD
官員接受不偏不倚的程序及正義
培訓。我們的目標是確保公平
公正的警務。
我們致力提供所有安全及尊重。

想了解更多地消除偏見並增加問責制。 請上網到我們的網站 <mark>sanfranciscopolice.org/bias-free</mark>。 A guiding principle of the San Francisco Police Department is its commitment to treating all people with dignity, fairness, and respect. It is crucial for our members to carry out their duties in a manner free from bias and eliminate any perception of policing that appears biased. Biased policing is unsafe, unjust, and ineffective. It also alienates the public, fosters distrust of police, and undermines legitimate law enforcement efforts.

The SFPD is dedicated to ensuring our officers and professional staff provide unbiased, quality service to the diverse communities we work for. Our goal is to provide fair and positive interactions between San Francisco officers and the people we are proud to serve.



la responsabilidad en: sanfranciscopolice.org/bias-free.

Not on My Watch Campaign https://www.sanfranciscopolice.org/news/sfpd-confronts-prejudice-not-my-watch-campaign





Police Commendation

https://www.sanfranciscopolice.org/get-service/police-commendation

Everyone appreciates a compliment! There are several ways you can offer a compliment to our officers and civilian workers for a job well done:

You can email the Captain of the station in your neighborhood. For Taraval Station, Email Aaron.Lozada@sfgov.org You can contact the department's Community Engagement Division, at: sfpov.org.

You can also write to or email Chief William Scott: SFPDChief@sfgov.org
San Francisco Police Headquarters, Chief's Office
1245 3rd Street, 6th Floor
San Francisco, CA 94158

Police Complaint

https://www.sanfranciscopolice.org/get-service/police-complaint

The San Francisco Police Department is committed to ensuring that all of our officers and civilian staff provide unbiased, quality service to our City's diverse communities. Toward that goal, the SFPD and the City of San Francisco provide several ways to file a complaint.

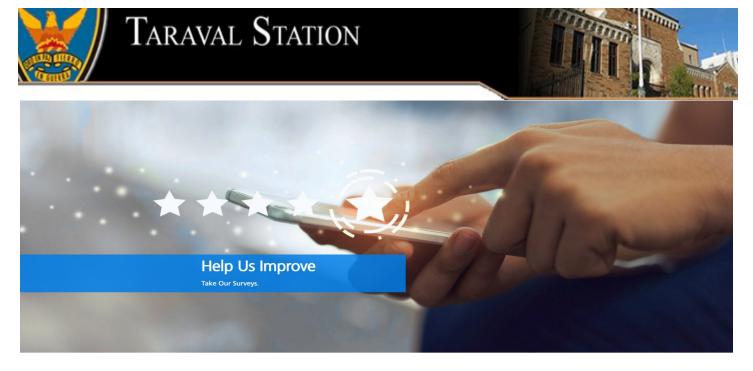
The Department of Police Accountability is charged with impartially investigating complaints against SFPD officers and making policy recommendations regarding police practices. You can also call the DPA at <u>1-415-241-7711</u> (the TTY line is <u>1-415-241-7770</u>) or visit the Department of Police Accountability website to file a complaint at https://sfgov.org/dpa/.

The DPA is located at 1 South Van Ness Ave., 8th Floor, San Francisco, CA 94103.

You may also contact a department supervisor at any SFPD police station. <u>Each station</u> is open 24 hours a day. SFPD personnel are required to receive complaints courteously and to assist you with filing them.

The Whistleblower Program

The Whistleblower Program responds to specific allegations of administrative wrongdoing by city employees and those who do business with the city. View SFPD's Rights and Responsibilities under California Whistle-blower Laws. > https://tinyurl.com/sngb9uv



Community Surveys

The San Francisco Police Department is committed to excellence in law enforcement and is dedicated to the people, traditions and diversity of our City. Our mission is to provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.

As part of our ongoing outreach to engage with the community and measure our success, the Department has created a community survey link to obtain valuable community feedback for our community events and programs, which will assist the Department in the development of our strategies to meet the needs of the community. If you have recently attended or participated in an event or program hosted by the Department (such as Coffee with a Cop, National Night Out, ALERT program, Youth Summer program, Community Academy or Town Hall Meeting), and have feedback regarding the event or program you attended, please take some time to fill out our community survey.

The Department has also developed a Foot Beat/Bike Patrol survey to gather valuable community feedback on the effectiveness of the Foot Beat/Bicycle Patrol, as it relates to community policing and crime strategies and an Implicit Bias survey to measure progress in the Department's commitment to impartial policing and procedural justice. Please take the time to fill out the Foot Beat/Bicycle and Implicit Bias surveys. If you have already filled out a survey, thank you! Your response will help SFPD better serve our City and continue to support our community through Safety with Respect.

Community Surveys | San Francisco Police Department

Community Events Survey

If you recently attended or participated in an event or program hosted by the Department such as Coffee with a Cop, National Night Out, or ALERT program, please take some time to fill out our community events survey.

TAKE OUR COMMUNITY EVENTS SURVEY

Powered by SurveyMonkey

San Francisco Police Department Community Events Survey (surveymonkey.com)

Foot & Bike Patrol Survey

If you interacted with foot beat or bike patrol officers, please take some time to fill out our foot and bike patrol survey. Your response will help SFPD determine community policing and crime strategies.

TAKE OUR FOOT & BIKE PATROL SURVEY

Powered by SurveyMonkey

San Francisco Police Department Foot and Bike Patrol Survey (surveymonkey.com)

Implicit Bias Survey

If you recently interacted with our officers, please take some time to fill out our implicit bias survey which will measure progress in the Department's commitment to impartial policing and procedural justice.

TAKE OUR IMPLICIT BIAS SURVEY

Powered by SurveyMonkey

San Francisco Police Department Implicit Bias

SFPD RESOURCES

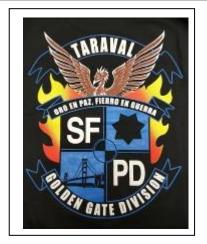
EMERGENCY: 911

Cell Phone 911: 911 / 553-8090 Non-Emergency: 553-0123 Customer Service Center: 311

SFPD 24 hour Anonymous Tip Line: 575-4444

Chinese Tip Line: 558-5588 Text a Tip: Tip411 (847411) Blessing Scam Tipline: 553-9219

Graffiti Abatement: 311 or report online Services | SF311



TARAVAL STATION RESOURCES

Taraval Station: 759-3100

Captain Nicholas Rainsford: 759-3100 - nicholas.rainsford@sfgov.org

Patrol Lieutenants: 759-3100

Taraval Administration & Community Sgt.: 759-3120 – Sgt. Lynn Pomatto

Taraval Permits/ Code Abatement: 759-3123 – Sgt. Lynn Pomatto

Neighborhood Deputy District Attorney: Rani Singh rani.singh@sfgov.org

Website: www.taraval.org / Taraval Station E-mail: SFPDTaravalStation@sfgov.org To Reserve Our Community Room E-mail: taravalcommunityroom@sfgov.org

OTHER RESOURCES

Dept. of Parking & Traffic: 553-1943

DPW Dispatch 695-2020

S.A.F.E. 553-1984



YOU CAN CALL 311 TO CONTACT THE DEPT. OF PUBLIC WORKS AND THE DEPT.OF PARKING AND TRAFFIC / SFMTA. YOU CAN ALSO REPORT/REQUEST:

STREET OR SIDEWALK CLEANING

- GRAFFITI
- STREETLIGHT REPAIR
- ILLEGAL POSTINGS
- ABANDONED VEHICLES
- AND MUCH MORE... CHECK OUT THEIR WEBSITE AT SF311.ORG

ALL EMERGENCY CALLS: 911

16

<u>Dispose of Unwanted and Expired Medication at Taraval Station</u>

There is a secured bin at Taraval Station where you can dispose of unwanted and expired medication at any time of the day or night. The bin will accept any type of prescription and off the shelf medication.

When disposing the medication, please leave it in the original container with your personal information crossed out or removed. You can also place the medication into a clear plastic zip top bag-

gies. Contact the front desk officer and inform them that you want your medication dispose of. The officer will assist you. Please note that once an item that had been disposed of inside the bin, we cannot retrieve it. So make sure your ring, cell phone or anything of value is not accidentally disposed of.



We, the members of the San

Francisco Police Department, are committed to excellence in law enforcement and are dedicated to the people, traditions and diversity of our City. In order to protect life and property, prevent crime and reduce the fear of crime, we will provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.